# How do I transfer a caller directly to voicemail from an MITvoip Broadsoft Cloud phone?

## Q: How do I transfer a caller directly to voicemail from an MITvoip Broadsoft Cloud phone?

Unknown macro: {broadsoft}

- How can I transfer a caller directly to voicemail without ringing the recipient's phone?

## Answer

1. Caller A calls Caller B
2. Caller B answers then PRESSES:
    a. The **Transfer** key
    b. Then the **Blind** key

> **Note**
> You must select the **Blind** option or the call will not complete successfully.

    c. Then enters *55 then the 10 or 5-digit number of the recipient

The caller will be transferred directly to the recipients voicemail.

## See Also

- Telephony Landing Page