

# **Reserve Visitor Parking or purchase departmental parking passes - "application failed due to an unknown error"**

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Users attempting to reserve visitor parking or to purchase departmental parking passes may receive an error:

Error Report  
This application has failed due to an unknown error.  
Please call the Computing Help Desk at (617) 253-1101.

This error message usually indicates an authorizations error.

See: [archive:What authorizations are needed in order to reserve visitor parking and to purchase departmental parking passes?]