

# 2020 Completed Changes

## 2020 Completed Changes

Below is a list of changes to IS&T Service Offerings that have been completed since January 1, 2020.

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### January

| Service                                 | Short Description                                                                 | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|-----------------------------------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Citrix                                  | Upgrade Citrix dev server including prod license server                           | 2020-01-02 08:00:00 | 2020-01-02 10:00:00 | Closed Complete | CHG0047757    |
| Mulesoft Anypoint Platform              | move mit-student-registration version 1.0.50 to production for regrec-775 to PROD | 2020-01-03 08:00:00 | 2020-01-03 08:00:00 | Closed Complete | CHG0047881    |
| Spirion                                 | Upgrade IDFCONSOLE from 10.8 to 11.3.2                                            | 2020-01-09 08:00:00 | 2020-01-09 10:00:00 | Closed Complete | CHG0047811    |
| Mulesoft Anypoint Platform              | Deploy API mit-parking-integrations-v1 v1.0.31 to PROD                            | 2020-01-09 17:00:00 | 2020-01-09 18:00:00 | Closed Complete | CHG0047816a   |
| Mulesoft Anypoint Platform              | Deploy API mit-token-generator-v1 v1.0.4 to PROD                                  | 2020-01-09 17:00:00 | 2020-01-09 17:30:00 | Closed Complete | CHG0047815    |
| Mulesoft Anypoint Platform              | Deploy API mit-finance-v1 v2.0.3 to PROD                                          | 2020-01-09 17:00:00 | 2020-01-09 17:30:00 | Closed Complete | CHG0047784    |
| Windows Automatic Update Service (WAUS) | Windows 10 version 1909 release                                                   | 2020-01-16 13:00:00 | 2020-01-16 14:00:00 | Closed Complete | CHG0047903    |
| Wired Network                           | Upgrade F5 LTM Devices (OC11 Datacenter)                                          | 2020-01-17 21:00:00 | 2020-01-17 23:59:59 | Closed Complete | CHG0047942    |
| Mulesoft Anypoint Platform              | Deploy API mit-dlcs v1.1.13 to Production                                         | 2020-01-23 17:00:00 | "                   | Closed Complete | CHG0048001    |
| Mulesoft Anypoint Platform              | Deploy mit-subjects-v1 1.2.50 to production.                                      | 2020-01-23 17:00:00 | 2020-01-23 17:30:00 | Closed Complete | CHG0048022    |
| Mulesoft Anypoint Platform              | Deploy API mit-eecs-v1 v1.0.21 to Production                                      | 2020-01-23 17:00:00 | "                   | Closed Complete | CHG0047996    |
| Mulesoft Anypoint Platform              | Deploy API mit-fragomen-i9-v1 v1.0.18 to Production                               | 2020-01-23 17:00:00 | "                   | Closed Complete | CHG0048018    |
| Mulesoft Anypoint Platform              | Deploy API mit-reference-v1 v1.0.4 to Production                                  | 2020-01-23 17:00:00 | 2020-01-23 17:30:00 | Closed Complete | CHG0048075    |
| Mulesoft Anypoint Platform              | Deploy API mit-terms-v2 v2.0.18 to Production                                     | 2020-01-23 17:00:00 | 2020-01-23 17:30:00 | Closed Complete | CHG0047998    |

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| Mulesoft Anypoint Platform | Deploy API mit-people-pictures-v2 v2.1.12 to Production                | 2020-01-23 17:00:00 | "                   | Closed Complete | CHG0047995 |
| Mulesoft Anypoint Platform | Deploy API mit-student-minors-v1 v1.0.20 to Production                 | 2020-01-23 17:00:00 | 2020-01-23 17:40:00 | Closed Complete | CHG0048016 |
| Mulesoft Anypoint Platform | Deploy API mit-mass-mailings-v1 v1.0.26 to Production                  | 2020-01-23 17:00:00 | "                   | Closed Complete | CHG0048074 |
| SAP Administration         | Deploy voip-portal and voip-admin-portal to PROD of SAP Cloud Platform | 2020-01-27 17:15:00 | 2020-01-27 17:30:00 | Closed Complete | CHG0048091 |
| SCCM                       | Upgrade SCCM 1906 to MECM 1910                                         | 2020-01-28 07:00:00 | 2020-01-28 10:30:00 | Closed Complete | CHG0048119 |

## February

| Service                                 | Short Description                                                                       | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|-----------------------------------------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Mulesoft Anypoint Platform              | Deploy API mit-course-catalog-v2 v2.1.7 to Production                                   | 2020-02-10 17:00:00 | 2020-02-10 17:30:00 | Closed Complete | CHG0048073    |
| Mulesoft Anypoint Platform              | Deploy API mit-courses-v1 v1.1.4 to Production                                          | 2020-02-10 17:00:00 | 2020-02-10 17:30:00 | Closed Complete | CHG0048000    |
| Mulesoft Anypoint Platform              | Deploy API mit-classrooms-v1 v1.1.3 to Production                                       | 2020-02-10 17:00:00 | 2020-02-10 17:30:00 | Closed Complete | CHG0048076    |
| Mulesoft Anypoint Platform              | Deploy API mit-people-v3-test v3.3.74 to PROD                                           | 2020-02-13 09:00:00 | 2020-02-13 09:56:43 | Closed Complete | CHG0048362    |
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release February 2020                                           | 2020-02-13 13:00:00 | 2020-02-13 13:05:00 | Closed Complete | CHG0048391    |
| Mulesoft Anypoint Platform              | Deploy API mit-scheduling-v1 v1.0.86 to PROD                                            | 2020-02-13 17:00:00 | 2020-02-13 17:30:00 | Closed Complete | CHG0048205    |
| Mulesoft Anypoint Platform              | Deploy API mit-kerb-utilities-v1 v1.0.10 to PROD                                        | 2020-02-13 17:00:00 | 2020-02-13 18:00:00 | Closed Complete | CHG0048041    |
| JAMF Casper                             | Jamf prod upgrade to 10.19                                                              | 2020-02-20 07:00:00 | 2020-02-20 08:00:00 | Closed Complete | CHG0048430    |
| Mulesoft Anypoint Platform              | Deploy API mit-student-forms-v2 v2.0.33 to Prod (Do not deploy to prod until 2/20/2020) | 2020-02-20 17:00:00 | "                   | Closed Complete | CHG0048317    |

## March

| Service                                 | Short Description                                      | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|--------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| SAP Administration                      | Deploy voip-admin-portal to PROD of SAP Cloud Platform | 03-09-2020 17:15:00 | 03-09-2020 17:30:00 | Closed Complete | CHG0048692    |
| Sophos                                  | Upgrade Sophos Enterprise Console to 5.5.2             | 03-10-2020 15:30:00 | 03-10-2020 17:00:00 | Closed Complete | CHG0048710    |
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release March 2020             | 03-12-2020 13:00:00 | 03-12-2020 14:00:00 | Closed Complete | CHG0048712    |
| Mulesoft Anypoint Platform              | Deploy API mit-people-v3-test v3.3.79 to PROD          | 03-12-2020 17:00:00 | 03-12-2020 17:30:00 | Closed Complete | CHG0048773    |
| Mulesoft Anypoint Platform              | Deploy API mit-admissions-v1 version 1.2.8 to PROD     | 03-17-2020 10:00:00 | 03-17-2020 10:30:00 | Closed Complete | CHG0048490    |
| Mulesoft Anypoint Platform              | PROD- Deploy API mit-eccs-v1 v1.0.22 to PROD           | 03-25-2020 08:00:00 | 03-25-2020 08:30:00 | Closed Complete | CHG0048910    |

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| Buy2Pay                    | SMART Coupa Project P2P RT5206247 - SAP Transports       | 03-25-2020 18:00:00 | 03-25-2020 18:30:00 | Closed Complete | CHG0048896 |
| Mulesoft Anypoint Platform | Deploy API mit-procurement-v2 (2.0.6) to PROD            | 03-25-2020 18:30:00 | 03-25-2020 19:00:00 | Closed Complete | CHG0048913 |
| Mulesoft Anypoint Platform | Deploy API mit-admissions-v1-test v1.2.10 to PROD        | 03-26-2020 10:22:02 | 03-26-2020 12:02:47 | Closed Complete | CHG0048945 |
| Mulesoft Anypoint Platform | Deploy API mit-students-v1 v1.2.68 to PROD               | 03-27-2020 19:47:02 | "                   | Closed Complete | CHG0049000 |
| Mulesoft Anypoint Platform | Deploy API mit-student-registration-v1 v1.0.58 to PROD   | 03-27-2020 21:03:14 | "                   | Closed Complete | CHG0049001 |
| Mulesoft Anypoint Platform | Deploy API mit-people-pictures-v2-test v2.1.19 to PROD   | 03-27-2020 21:03:30 | "                   | Closed Complete | CHG0049002 |
| Mulesoft Anypoint Platform | Update Roles Policy in PROD for mit-student-appointments | 03-28-2020 19:19:04 | "                   | Closed Complete | CHG0049007 |
| Mulesoft Anypoint Platform | Deploy API mit-student-support-v1 v1.0.9 to PROD         | 03-29-2020 10:48:50 | "                   | Closed Complete | CHG0049008 |
| Mulesoft Anypoint Platform | Deploy API mit-students-v1 v1.2.69 to PROD               | 03-29-2020 10:50:49 | "                   | Closed Complete | CHG0049009 |

## April

| Service                    | Short Description                                             | Start Date          | End Date            | State           | Change Number |
|----------------------------|---------------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Mulesoft Anypoint Platform | Deploy API mit-student-support v1.0.11 to PROD                | 04-07-2020 08:00:00 | 04-07-2020 08:45:40 | Closed Complete | CHG0049125    |
| Mulesoft Anypoint Platform | Deploy API mit-students v1.2.72 to PROD                       | 04-07-2020 08:00:00 | 04-07-2020 08:45:55 | Closed Complete | CHG0049126    |
| Mulesoft Anypoint Platform | Deploy API mit-people-v3 v3.3.85 to PROD                      | 04-07-2020 08:00:00 | 04-07-2020 08:45:11 | Closed Complete | CHG0049123    |
| JAMF Casper                | Jamf Pro upgrade to 10.20.1                                   | 04-09-2020 07:00:00 | 04-09-2020 08:00:00 | Closed Complete | CHG0049135    |
| Mulesoft Anypoint Platform | Deploy API mit-hr-v1 (1.2.34) to Prod                         | 04-09-2020 17:00:00 | 04-09-2020 17:15:00 | Closed Complete | CHG0049103    |
| Mulesoft Anypoint Platform | Replace properties for mit-admissions-v1-test (Cloudhub Test) | 04-15-2020 16:30:00 | 04-15-2020 16:45:00 | Closed Complete | CHG0049244    |
| Mulesoft Anypoint Platform | Deploy API mit-subjects-v1 v1.2.51 to PROD                    | 04-21-2020 16:00:00 | 04-22-2020 16:30:00 | Closed Complete | CHG0049285    |

## May

| Service                                 | Short Description                                   | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|-----------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Mulesoft Anypoint Platform              | Deploy API mit-space-management-v1 (1.0.11) to PROD | 05-01-2020 18:00:00 | 05-01-2020 18:30:00 | Closed Complete | CHG0049441    |
| Mulesoft Anypoint Platform              | Deploy API mit-space-management-v1(1.0.13) to PROD  | 05-04-2020 17:00:00 | 05-04-2020 17:15:00 | Closed Complete | CHG0049461    |
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release May 2020            | 05-14-2020 13:00:00 | 05-14-2020 13:30:00 | Closed Complete | CHG0049565    |
| JAMF Casper                             | Jamf Prod 10.21 upgrade                             | 06-02-2020 07:00:00 | 06-02-2020 08:00:00 | Closed Complete | CHG0049732    |

## June

| Service                                 | Short Description                                      | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|--------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| JAMF Casper                             | Jamf Prod 10.21 upgrade                                | 06-02-2020 07:00:00 | 06-02-2020 08:00:00 | Closed Complete | CHG0049732    |
| ServiceNow                              | ServiceNow upgrade to Orlando                          | 06-05-2020 17:00:00 | 06-06-2020 12:00:00 | Closed Complete | CHG0049679    |
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release June 2020              | 06-11-2020 13:00:00 | 06-11-2020 13:30:00 | Closed Complete | CHG0049891    |
| SCCM                                    | Upgrade MECM from version 1910 to 2002                 | 06-16-2020 07:00:00 | 06-16-2020 10:30:00 | Closed Complete | CHG0049838    |
| Mulesoft Anypoint Platform              | Deploy API mit-classrooms-v1 v1.2.2 to PROD            | 06-24-2020 08:30:00 | 06-24-2020 09:16:22 | Closed Complete | CHG0049823    |
| Mulesoft Anypoint Platform              | Deploy API mit-dlcs-v1 v1.2.2 to PROD                  | 06-24-2020 08:30:00 | 06-24-2020 09:17:53 | Closed Complete | CHG0049865    |
| Tivoli Storage Manager                  | Upgrade TSM on OC11-bk-ent-1 from 8.1.0.0 to 8.1.6.100 | 06-25-2020 17:00:00 | 06-26-2020 04:00:00 | Closed Complete | CHG0049558    |

## July

| Service                                 | Short Description                                                     | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|-----------------------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Citrix                                  | Upgrade Citrix controllers                                            | 07-08-2020 07:00:00 | 07-08-2020 09:00:00 | Closed Complete | CHG0050050    |
| Mulesoft Anypoint Platform              | Deploy API mit-medical-v1 (v1.0.14) to PROD (Critical Production Fix) | 07-08-2020 14:45:00 | 07-08-2020 15:00:00 | Closed Complete | CHG0050201    |
| Tivoli Storage Manager                  | Grow TSM database partitions on backup-i (AKA w92-tsm-ent-1)          | 07-12-2020 12:00:00 | 07-12-2020 14:00:00 | Closed Complete | CHG0050156    |
| Spirion                                 | Upgrade IDFCONSOLE from 11.3.2 to 11.6                                | 07-16-2020 07:00:00 | 07-16-2020 09:00:00 | Closed Complete | CHG0050135    |
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release July 2020                             | 07-16-2020 13:00:00 | 07-16-2020 13:30:00 | Closed Complete | CHG0050254    |
| SAP Foundation                          | SAP DR Test Saturday July 25 2020 3am to 3pm                          | 07-25-2020 03:00:00 | 07-25-2020 15:00:00 | Closed Complete | CHG0050384    |
| Tivoli Storage Manager                  | Upgrade TSM on backup-L from 8.1.0.0 to 8.1.6.100                     | 07-26-2020 11:00:00 | 07-26-2020 22:00:00 | Closed Complete | CHG0049559    |
| Mulesoft Anypoint Platform              | Deploy API mit-admissions-v1 version 1.8.5 to PROD                    | 07-28-2020 09:30:00 | "                   | Closed Complete | CHG0050368    |
| Mulesoft Anypoint Platform              | Deploy API mit-logging-v1 (v1.0.3) to PROD                            | 07-28-2020 09:30:00 | 07-28-2020 10:08:12 | Closed Complete | CHG0049646    |
| Mulesoft Anypoint Platform              | Deploy API mit-admissions-v1 (v1.8.6) to PROD                         | 07-29-2020 14:30:00 | 07-29-2020 14:45:00 | Closed Complete | CHG0050472    |
| SAP Administration                      | Deploy voip-admin-portal to TEST of SAP Cloud Platform                | 07-29-2020 16:07:15 | 07-29-2020 16:07:17 | Closed Complete | CHG0050481    |
| SAP Administration                      | Deploy voip-admin-portal to PROD of SAP Cloud Platform                | 07-30-2020 17:00:00 | 07-30-2020 17:00:00 | Closed Complete | CHG0050483    |

## August

| Service                                 | Short Description                              | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release August 2020    | 08-13-2020 13:00:00 | 08-13-2020 13:30:00 | Closed Complete | CHG0050664    |
| MuleSoft Anypoint Platform              | Deploy API mit-mitid-v1 v1.0.22 to Production  | 08-13-2020 17:00:00 | 08-13-2020 18:00:00 | Closed Complete | CHG0050503    |
| MuleSoft Anypoint Platform              | Deploy API mit-reference-v1 (v1.1.1) to PROD   | 08-18-2020 08:00:00 | 08-18-2020 08:50:33 | Closed Complete | CHG0050533    |
| MuleSoft Anypoint Platform              | Deploy API mit-admissions-v1 (v1.8.10) to PROD | 08-20-2020 11:00:00 | 08-21-2020 11:00:00 | Closed Complete | CHG0050740    |
| MuleSoft Anypoint Platform              | Deploy API mit-students v1.2.77 to PROD        | 08-27-2020 16:45:00 | 08-27-2020 17:00:00 | Closed Complete | CHG0050844    |

## September

| Service                                 | Short Description                                                      | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|------------------------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release September 2020                         | 09-10-2020 13:00:00 | 09-10-2020 13:30:00 | Closed Complete | CHG0050915    |
| SAP Administration                      | Deploy voip-portal and voip-admin-portal to PROD of SAP Cloud Platform | 09-10-2020 17:15:00 | 09-10-2020 17:30:00 | Closed Complete | CHG0050908    |
| "                                       | Upgrade Production instance to Orlando Patch 6                         | 09-13-2020 06:15:00 | 09-13-2020 07:15:00 | Closed Complete | CHG0050823    |

## October

| Service                                 | Short Description                                                              | Start Date          | End Date            | State           | Change Number |
|-----------------------------------------|--------------------------------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| MuleSoft Anypoint Platform              | Deploy API mit-admissions-v1 (v1.9.0) to PROD                                  | 10-05-2020 10:00:00 | 10-05-2020 10:50:31 | Closed Complete | CHG0051159    |
| MuleSoft Anypoint Platform              | Deploy API mit-logging-v1 1.0.4 to PROD                                        | 10-05-2020 10:00:00 | 10-05-2020 10:38:52 | Closed Complete | CHG0051160    |
| MuleSoft Anypoint Platform              | Deploy API mit-people-pictures-v2 v 2.2.0 to Production                        | 10-13-2020 08:00:00 | 10-13-2020 10:26:08 | Closed Complete | CHG0050971    |
| MuleSoft Anypoint Platform              | Deploy API mit-people-picturesx-v2 v (mit-people-pictures 2.2.0) to Production | 10-13-2020 08:00:00 | 10-13-2020 08:27:15 | Closed Complete | CHG0050972    |
| Windows Automatic Update Service (WAUS) | Microsoft Monthly Patch Release October 2020                                   | 10-15-2020 13:00:00 | 10-15-2020 13:30:00 | Closed Complete | CHG0051390    |
| JAMF Casper                             | Upgrade Jamf prod to 10.24.2                                                   | 10-20-2020 07:00:00 | 10-20-2020 09:00:00 | Closed Complete | CHG0051304    |

## November

| Service                    | Short Description                                        | Start Date          | End Date            | State           | Change Number |
|----------------------------|----------------------------------------------------------|---------------------|---------------------|-----------------|---------------|
| MuleSoft Anypoint Platform | PROD: Deploy API mit-coupa-integrations (2.0.45) to PROD | 11-01-2020 08:00:00 | "                   | Closed Complete | CHG0051638    |
| MuleSoft Anypoint Platform | Deploy API mit-mitid-v1 v1.0.24 to Prod                  | 11-03-2020 15:36:28 | "                   | Closed Complete | CHG0051672    |
| MuleSoft Anypoint Platform | Deploy API mit-admissions-v1 (v1.9.2) to PROD            | 11-04-2020 10:00:00 | 11-04-2020 10:26:33 | Closed Complete | CHG0051620    |

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|----------------------------|---------------------------------------------------------------------------|---------------------|---------------------|-----------------|------------|
| Database Administration    | Compile stored procedures to PROD                                         | 11-04-2020 10:00:00 | 11-04-2020 10:00:00 | Closed Complete | CHG0051653 |
| Tivoli Storage Manager     | Renumber oc11-acsls-1 from VLAN 942 to VLAN 959                           | 11-08-2020 13:00:00 | 11-08-2020 14:00:00 | Closed Complete | CHG0051694 |
| MuleSoft Anypoint Platform | Deploy API mit-coupa-integrations (mit-coupa-integrations-2.0.54) to PROD | 11-12-2020 17:30:00 | 11-12-2020 17:45:00 | Closed Complete | CHG0051763 |
| Network                    | Upgrade: OC11-755 Data Center EoR/Tor(FEX) Switches                       | 11-14-2020 19:00:00 | 11-14-2020 23:59:59 | Closed Complete | CHG0051645 |
| MuleSoft Anypoint Platform | Deploy API mit-merchant-services-v1-test (1.0.10) to PROD                 | 11-18-2020 10:00:00 | 11-18-2020 10:15:00 | Closed Complete | CHG0051792 |