When trying to Connect to the Data Warehouse in Tableau on a Mac, I get an error "ORA-21561 - OID generation failed"

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Answer

This error results when the local machine name and the name associated with the 127.0.0.1 IP address are not the same.

To resolve the error:

- 1. Go to Terminal (Finder > Go > Utilities).
- 2. Enter

hostname

- 3. Copy the name listed.
- 4. Enter

sudo nano /etc/hosts

- 5. When prompted, enter the password you use to log into your computer.
- 6. In the line with 127.0.0.1, add the computer name to the end. That line should look like this:

127.0.0.1 localhost COMPUTERNAME

- 7. Press Ctrl-O, then Ctrl-X, and then Enter.
- 8. Open Tableau and try connecting to the Data Warehouse again.

More information about this error can be found on the Tableau KB.

See Also

Tableau Landing Page