Code42 (CrashPlan) 8.6.x for macOS - Installation

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CrashPlan and Code42 are the same application/service. Crashplan was renamed Code42 after it was sold, then renamed again back to CrashPlan after it was sold again. Which name you see in the product, filenames, or paths depends on what version you are using. For the purposes of this documentation, the names are used interchangeably and refer to the same product.

The new vendor website for Crashplan is: https://www.crashplan.com/

On this page:

Summary Step-by-step Instructions More Information See Also

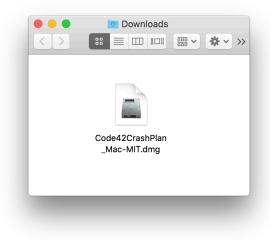
Summary

• Accept the default choices all through the installer.

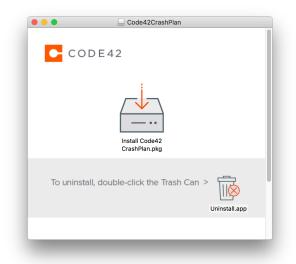
Step-by-step Instructions

Please note that the file name you have downloaded may vary based on the version available at the time of download

1. Get the Code42 Installer from the IS&T Software Grid. (Certificates required.) *Result:* The file containing the Code42 installer downloads as something similar to "Code42Crashplan_8.6.0_Mac_MIT.dmg".



2. Open the disk image file and find the installer named "Install Code42 CrashPlan.pkg".



3. Double-click the **"Install Code42 CrashPlan.pkg"** package to start the installation. *Result:* The installer starts, and shows a Welcome window.



4. Click Continue.

Result: You are prompted to select an installation type.

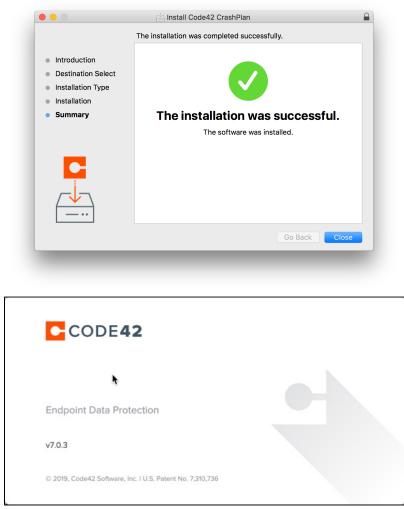
	🖆 Install Code42 CrashPlan	
 Introduction Destination Select Installation Type 	Standard Install on "Macintosh HD" This will take 287.7 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.	
 Installation Summary 		
	Change Install Location Go Back Install	

5. Click Install

Result: You are prompted to enter a Macintosh administrator username and password.

	Installer is t	rying to install new software.
	Enter your pas	sword to allow this.
	User Name:	username
	Password:	•••••
		Cancel Install Software

6. Enter your Macintosh administrator username and password, and click **Install Software**. *Result:* Code42 will now install. A confirmation screen tells you that the installation was successful. At the same time, the Code42 program will start.



7. Click **Close** to exit the Code42 installer.

8. The Code42 program will open. Enter your **MIT email address** click **Continue** then enter your **Kerberos Password** (if required) and click **Continue** You may also be asked to authenticate with MIT Touchstone.

	Code42	
CODE 42	nalion Systems lectrology	
	Sign in to Code42	
	Kerberos Username	
	username	
	Kerberos Password	
	Continue	
	Back	
	Back	

a. You will have to choose whether the computer is setup as new device or to replace any existing device. The Code42 wizard will walk you through each scenario.

Code42	
 Looks like this device has never backed up	
 Are you adding a new device or replacing an existing device?	
 Add New Device Replace Existing	
	畫

Note: If you are asked for a server address or certificate, see CrashPlan (formerly Code42) is asking me for a server address and registration key
b. If this is the first time you've installed CrashPlan, you will be alerted that you need to grant it Full Disk Access.

• •	CrashPlan		
l Crashl			
m's Ma	Files Not Backing Up On macOS	8	re Files 🗸
	Due to Apple privacy restrictions, CrashPlan ca locations like your Desktop, Documents, and Dc Contacts, Photos, and Mail until you grant full di: Learn more about how to update your privacy so backed up.	ownloads, and from apps like sk access to CrashPlan.	
	Do not show this warning again	Dismiss	

c. Open System Settings under the Apple menu, and click on Security and Privacy, then "Full Disk Access" on the left.

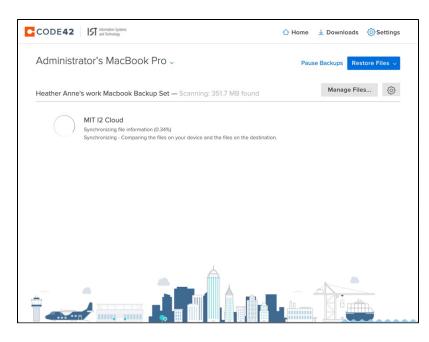
CrashPlan	File	Edit	View
About This Mac			
System Settings.			
App Store			
Recent Items		>	
Force Quit Crash	Plan	ን ቌ ۍ ፓ	
Sleep			
Restart			
Shut Down			
Lock Screen		^ # G	2
Log Out m		ራ	2

• • •	Privacy & Security	
Q Search		>
Sign in	T7 Calendars	>
with your Apple ID	Reminders	>
ᅙ Wi-Fi 🖇 Bluetooth	🌸 Photos	>
Wetwork	Bluetooth	>
Notifications	Microphone	>
 Sound Focus 	Camera	>
Screen Time	🔮 HomeKit	>
🕑 General	Speech Recognition	>
Appearance		
Accessibility	🗾 Media & Apple Music	>
📑 Control Center 💽 Siri & Spotlight	Files and Folders	>
🖐 Privacy & Security	E Full Disk Access	>
Desktop & Dock	G Focus	>
🔅 Displays 🛞 Wallpaper	Accessibility	>

d. Click on the box next to CrashPlan, and click "Quit & Reopen" when prompted.

Q Search	Allow the applications below to access data like Mail, Messages, Safari, Home, Time Machine backups, and certain administrative settings for all
Sign in with your Apple ID	users on this Mac.
🛜 Wi-Fi	CrashPlan
8 Bluetooth	
🛞 Network	
Notifications	
🕖 Sound	_
G Focus	"CrashPlan" will not have full disk access until it is quit.
X Screen Time	You can choose to quit "CrashPlan" now, or do it on your own later.
🕑 General	Later Quit & Reopen
O Appearance	
🕐 Accessibility	
Control Center	
🔄 Siri & Spotlight	
🖤 Privacy & Security	
Desktop & Dock	
🔅 Displays	

e. You will now be at the Code42 Desktop main screen and your computer should begin to backup.



- 0 If you have many large files, first time backup may take a few days but subsequent backups should be quicker.
- Code42 selects every "User" folder on your computer. It also selects some hidden folders; it is normal to see a half-dozen folders on the list, including ones that you haven't seen before.
- A Because Code42 is always working to keep your computer backed up, you may want to pause backups while you are away from campus to avoid using up your personal data limits or incurring any extra fees for overages. To pause Code42's backups, simply click the **pause** button next to the status bar per the image above. Just be sure to turn it back on later!

More Information

- Code 42's site
- Code42 (Formerly CrashPlan) Landing Page

See Also

Code42 (Formerly CrashPlan) Landing Page

If you have questions, contact the IS&T Help Desk.