ChemOffice+ Cloud & ChemDraw - How to Download, Install & Renew

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New user: activation & download

Go to the IS&T ChemOffice+ Cloud page and Register for a Perkin Elmer Account and login.

- You will receive an email with a confirmation link, that will have you create a password, then log you in.

ChemOffice+ Version 20 (Windows & Mac)

Go to the IS&T ChemOffice+ Cloud page and Register for a Perkin Elmer Account and login.

ChemOffice Professional Versions 19 -17 (Windows & Mac)

Go to this link for Version 17 and above

Once you are logged into the PerkinElmer portal.

1. Go to **ChemOffice Professional** link center of the page (under the Latest Version tab).
2. Choose the **appropriate items** and download.
    a. This will download an installer.
    b. When you open the Installer you see an **Akamai NetSession Interface.pkg**, click on this.
    c. You need to click **Continue** and accept PerkinElmer's license terms until the software is downloaded.
3. Open the downloaded software installer.
    a. **Agree** again to accept PerkinElmer's license terms.
    b. Drag the software to your **Applications** folder.

Run the downloaded software.

1. A window opens. Fill in your Name, Organization, mit.edu email and the **Activation Code** available through the IS&T ChemDraw page.

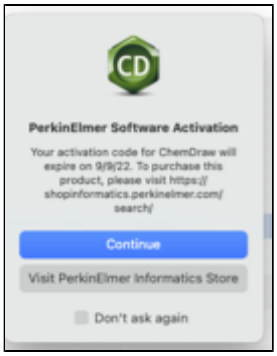
Your installation is complete.

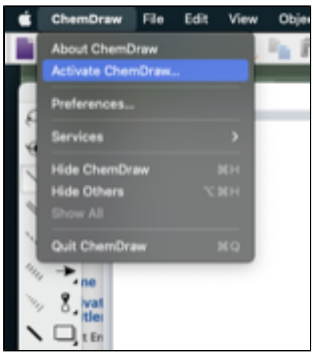
Reactivation

All MIT licenses for ChemOffice+/ChemDraw expire annually in September.
In order to maintain your working copy of ChemOffice+/ChemDraw, please follow the steps below.

ChemOffice+ Versions 20 (Windows & Mac)

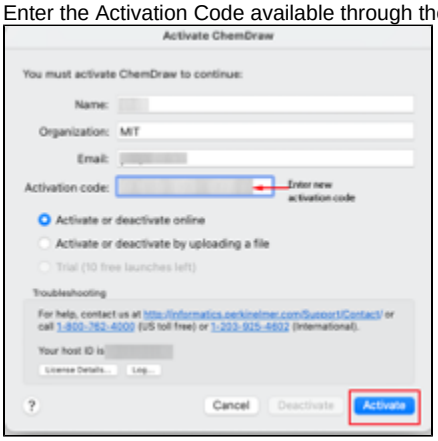
1. If you have ChemDraw/ChemOffice installed previously, you may see the following message about license expiring as below when you

start the application. 

2. Click on “Continue” to Launch the ChemDraw/ChemOffice application.
3. Find “Activate ChemDraw” or “Activate ChemOffice” from the menu bar. 

4. Deactivate the existing license first

5. Enter the Activation Code available through the IS&T ChemOffice + page for v. 20.x and click Activate.



6. If the activation fails, you may need to re-open and then “Run as Administrator” to try to activate the license again.

ChemOffice Professional Versions 19 -17 (Windows & Mac)

You need to reactivate with the new **Activation Code** available through the IS&T ChemDraw page. Reactivating will extend your current software's license for the next license year.

1. To reactivate, launch the ChemDraw/ChemOffice application. Find **Activate ChemDraw/ChemOffice Professional** and click on it.
2. Enter the **Activation Code** available through the IS&T ChemDraw page.

3. Then click **Activate**.

Get help with installation issues

Contact Tech Support at Revvity Signals (formerly Perkin Elmer):

- https://support.revvitysignals.com/hc/en-us/requests/new

If you have questions about licensing or obtaining this software:

- IS&T's Software Asset Management Team - software-distribution@mit.edu.