

Qualtrics FAQ

Qualtrics FAQ (Frequently Asked Questions)

Overview

[Qualtrics](#) is an enterprise surveying tool, which is now available for use at MIT.

Several groups at MIT used Qualtrics before the campus-wide license was acquired. These groups are now covered under the campus-wide license, but maintain separate "brands", which allow them to administer their surveys and users separately.

Questions

Getting Started with Qualtrics

- [How do I request a Qualtrics account?](#)
- [How do I request a Qualtrics account for an affiliate?](#)
- [How do I log into Qualtrics?](#)

Using Qualtrics

- [Qualtrics rules of use, best practices, and limitations](#)
- [How do I request greater permissions in Qualtrics?](#)
- [I need to reassign ownership of a Qualtrics survey](#)
- [What's the difference between collaboration and sharing in Qualtrics?](#)
- [Secure Participants' Files - Qualtrics security](#)

Documentation and Training

[Qualtrics Help Guide](#)

The vendor also holds frequent training webinars: [Webinar registration](#)

[Learn Qualtrics in 5 Steps](#) online training

See Also

- [Qualtrics Landing Page](#)

Getting Help

For assistance with the central MIT "brand", please contact the IS&T Service Desk at helpdesk@mit.edu.

Not sure which brand you're using? When using the central MIT brand, the URL will begin with mit.qualtrics.com or mit.co1.qualtrics.com.)

For assistance with other DLC brands, contact your brand administrator.