

Sponsored Kerberos account, Access Denied error for Atlas

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Question

I have a sponsored Kerberos account and am trying to use [Atlas](#) to change my MIT directory information, but I am getting an Access Denied error message. What is the problem?

Answer

Users with sponsored Kerberos accounts will not be able to access [Atlas](#). If your status should be as an employee, contact the administrator for the department. A Help Desk consultant will be able to use Rolesweb to check the status. For access to Personal Information of Atlas, the status will need to show as employee.

See also: [Sponsored MIT Kerberos accounts and the MIT Directory](#)