DS-Plus Weekend On Call Schedule (VIP Support)

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On Call Schedule for DS-Plus (VIP Support) weekend/after hours support.

All issues needing support (immediate or otherwise) should be reported by either of the following methods:

Email: ds-plus@mit.edu

Phone: 617-258-7744

It is strongly recommended that customers use either method, rather than directly contacting a ds-plus team member, to ensure the request gets timely attention.

Support Schedule March/April 2020

March 14 - 15: Full Team

March 21 - 22: Full Team

March 28 - March 29: Full Team

April 4 -5: Full Team