Set up MIT Exchange on your iOS device

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These are not the standard native exchange instructions for connecting your device to MIT Exchange email. These are a workaround for users who need IMAP protocol functionality not provided by the native Exchange environment. If you are looking for the native MIT Exchange instructions, see: [istcontrib:MIT Email Setup Landing]



IMAP is not recommended for MIT email on iOS devices. These instructions are no longer maintained and are provided for troubleshooting purposes only.

1. Start by going to **Settings** then **Mail, Contacts, Calendars.**

2. Select **Add Account** and select **Other** and then select **Add Mail Account**.

3. On the **New Account** page, enter in the following information:
    - Name: **Your Full Name**
    - Email: **Your MIT username @exchange.mit.edu** (e.g. username@exchange.mit.edu)
    - Password: **Your Kerberos password**
    - Description: **MIT Email** (choose a description that works for you)

4. Select **Next**.
5. On the next **New Account** page, enter in the following information (some fields will be filled with the information from the previous step)
    - IMAP/POP: Make sure **IMAP** is highlighted in blue.
    - Name: **Your Full Name**
    - Email: **Your MIT Email address** (e.g. username@mit.edu)
    - Description: **MIT Email** (choose a description that works for you)

    Incoming Mail Server:
    - Host Name: **imap.exchange.mit.edu**
    - User Name: **Your Kerberos username (without the @mit.edu suffix)**
    - Password: **Your Kerberos password**

    Outgoing Mail Server:
    - Host Name: **outgoing.mit.edu**
    - User Name: **Your Kerberos username (without the @mit.edu suffix)**
    - Password: **Your Kerberos password**

6. Select **Next**.
7. On the following IMAP page, select **Save**.

8. Select the newly created IMAP account within **Mail, Contacts, Calendar**. The name of the account will be whatever you chose for the Description.

9. Then select the **Account username@mit.edu >** field.

10. Once the Account options appear, swipe down to **Outgoing Mail Server** and select **SMTP outgoing.mit.edu >** field.

11. On the SMTP page, under Primary Server, select **outgoing.mit.edu** field.

12. Verify the following options:
    - Server: **ON**
    - Host Name: **outgoing.mit.edu**
    - User Name: **username** (without the @mit.edu suffix)
    - Password: **your Kerberos password**
    - Use SSL: **ON**
    - Authentication: **Password**
    - Server Port: **587**

13. Select **Done**.
14. **Note:** If you see an error stating that your account settings cannot reach the server, or mail does not download, you can try changing the Server Port to **465**.

Exchange via IMAP is now configured. We now suggest turning off Mail sync with Exchange via ActiveSync (if configured) to avoid the confusion of two Inboxes with the same email (you'll see duplicate email messages) when viewed in All Inboxes mode. To do so, follow these instructions:

1. Go to **Settings** and then **Mail Contacts, Calendars** and then select the **Exchange** account.

2. Under the Exchange via ActiveSync settings, toggled **Mail** to **OFF**.

You will now be sending and receiving email with Exchange via IMAP, but will retain a two-way synchronization of the Calendar, Contacts, and Reminders with Exchange via ActiveSync.