

W

Q: Where Can I find what kind of Apple Computer I have

- Add additional, perhaps longer versions of the question here
- This is a good place to capture forms of the question using the *customer's language*

Context

- Replace this list with a list of context items
- For example, the platform, operating system, or software version this question and answer apply to
- This is also a good place to list pre-requisites before the answer can be used (for example: *installation disk required*)

Answer

- Replace this text with your answer, or initial troubleshooting steps tried if no answer yet
- Bulleted and numbered lists are your friend