Citrix Workspace for Macintosh Installation and First Launch

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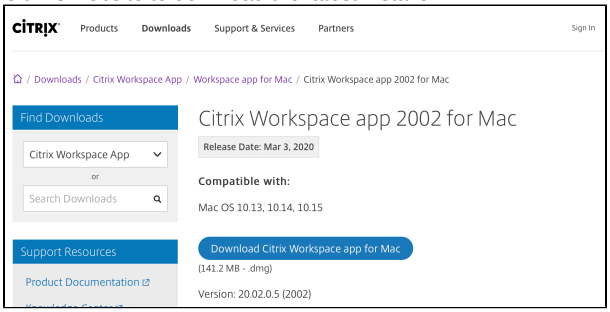
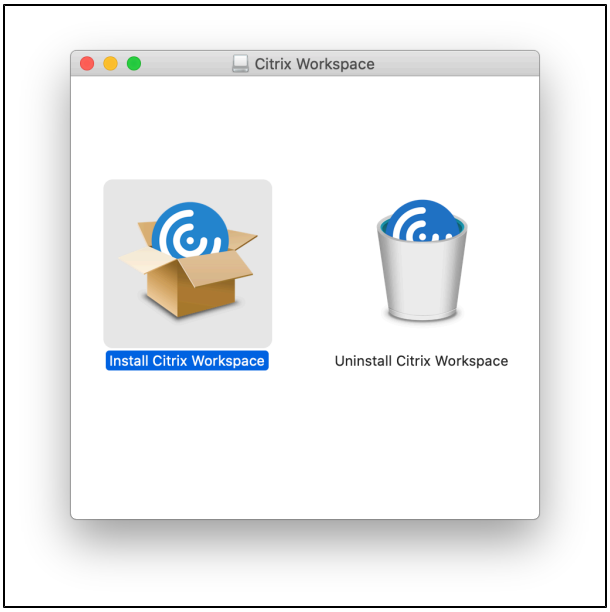
You may need to change your Kerberos password
To use Citrix, your Kerberos password cannot be more than three years old. If your password exceeds this age limit, you need to change your Kerberos password

Install Citrix Workspace Client for Mac

1. Download the Citrix Workspace client for Mac, available from the; Citrix Workspace and click **Download**. Note: this will take you to Citrix's website to download the latest installer.



2. If prompted, choose to **Save** the installer. Depending on your browser settings, the file may download without showing you this dialog box.
3. On a Mac computer, the .dmg file appears in the Mac Downloads folder. Click the folder and then select the CitrixWorkspaceApp.dmg file. When prompted, open **Install Citrix Workspace**.

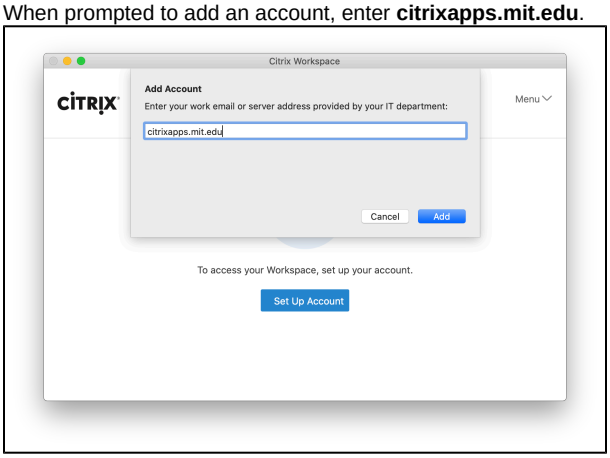


4. Click Continue and follow the instructions provided by the Citrix Workspace Installer.
5. Once installed, continue with **Using Citrix to access applications from your Mac**.

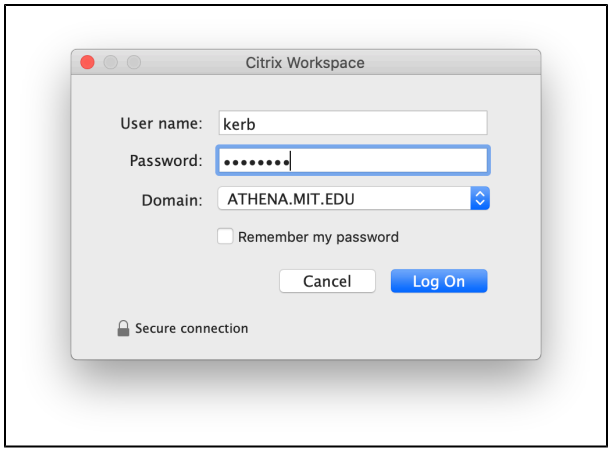
Using Citrix to access applications from your Mac

Primary method: using Citrix Workspace directly

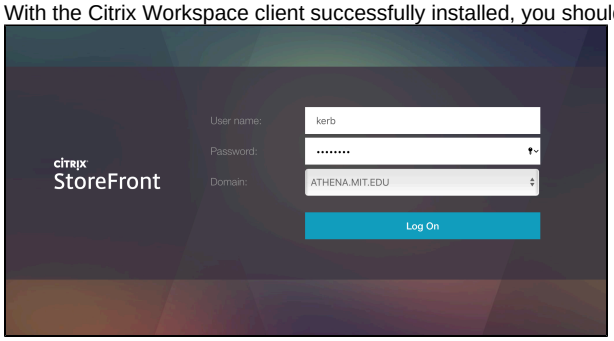
1. Launch Citrix Workspace from your /Applications folder.
2. When prompted to add an account, enter **citrixapps.mit.edu**.



3. When prompted to authenticate, enter your Kerberos username (the portion of your MIT email address before the @mit.edu) and password.



Secondary method: logging in via the web

1. Navigate in your web browser to https://citrixapps.mit.edu.
   With the Citrix Workspace client successfully installed, you should see the Citrix StoreFront logon prompt.
   

2. Enter your Kerberos username (portion of your MIT email address before the @mit.edu).
3. Enter your Kerberos password (password used to check your MIT email).
   Result: Applications available from the MIT Citrix servers are displayed.
4. Click the icon for your selected application.

Note for off-campus users

To access applications via Citrix from off-campus locations or from a private subnet, you will need to connect to the MIT VPN (Virtual Private Network) before connecting to Citrix.

See: VPN at MIT

Related Links

- Getting Started with Citrix
- Citrix Workspace Client for Mac
- Open or save files in Citrix Workspace
- Data and Reporting Services - Using BrioQuery via Citrix Receiver on Mac OS X
- Citrix Workspace for Windows Installation and First Launch
- Troubleshooting Common Citrix Application Launch Issues

Prefab Email for use by BH team

- IS&T has upgraded its Citrix servers. The new servers are available at https://citrixapps.mit.edu, and the updated Citrix Workspace is needed.
- Instructions for installing the Citrix Workspace client, and access BrioQuery via https://citrixapps.mit.edu are available at: http://kb.mit.edu/confluence/x/WoBRC
- Please note that the new servers do not allow for stored launch.ica files. You'll need to access the applications by navigating to https://citrixapps.mit.edu.
- Off campus users will need to first connect to the MIT VPN. More information about the MIT VPN is available at:http://ist.mit.edu/vpn

See Also

- Citrix Landing Page

Have Questions or Still Need Help?

- Contact the IS&T Service Desk