

Dell Workaround for Firefox

Q: The links on the Dell website do not work when I use Firefox. How do I get the website to function?

Answer

This is a cross-site scripting error caused by part of the page being coded in http and part in https. To get the site to function, follow the below steps:

1. Enter the *Dell* web page via eCat
2. Click on any of the customize links

The screenshot shows the Dell Premier website interface. At the top, there is a navigation bar with the Dell logo, 'Shop', 'Support', and 'Premier' links, along with a shopping cart icon and a 'Keyword Search' field. Below this, there are links for 'Order Status', 'E-Quotes', and 'Help'. The main content area is titled 'Premier Welcome to Your Improved Premier Online Portal'. It features several sections: 'MIT Configs & Special Offers', 'Other Ways to Shop', 'Software & Peripherals Best Sellers', 'Messages', 'Get Started!', 'Featured Products', 'Dell Premium Lock w/Key', and 'Featured Peripherals'. The 'MIT Configs & Special Offers' section includes a table of recommended products with 'Customize' and 'Add to Cart' links. The 'Dell Premium Lock w/Key' section shows a price of \$29.99 and 'Customize' and 'Add to Cart' links. The 'Featured Peripherals' section is partially visible at the bottom.

| General MIT Recommended Notebooks | | |
|------------------------------------|------------|---|
| Latitude E5470 | \$1,229.82 | Customize Add to Cart |
| Latitude E7470 | \$1,392.38 | Customize Add to Cart |
| Latitude E7270- Fully Customizable | \$1,350.27 | Customize Add to Cart |
| Mobile Precision Workstations 3510 | \$1,252.95 | Customize Add to Cart |

| General MIT Recommended Desktops | | |
|----------------------------------|----------|---|
| OptiPlex 7040 Small Form Factor | \$950.05 | Customize Add to Cart |

| Sloan School Recommended Standard System | | |
|--|------------|---|
| OptiPlex 7040 SFF | \$1,593.21 | Customize Add to Cart |

| MIT Recommended Dell Laser Printers | | |
|-------------------------------------|--|---|
| Dell Laser Printer Toner | | Customize Add to Cart |

| Special Priced Peripherals | | |
|--|----------|---|
| Dell 19 Monitor - P1917S | \$188.62 | Customize Add to Cart |
| **Secure Your Hardware** New Dell Lock! | | |
| Dell Premium Lock w/Key | \$29.99 | Customize Add to Cart |

| Monitors | | |
|------------------------------------|------------|---|
| Dell UltraSharp U2717D 27" Monitor | \$3,023.94 | Customize Add to Cart |

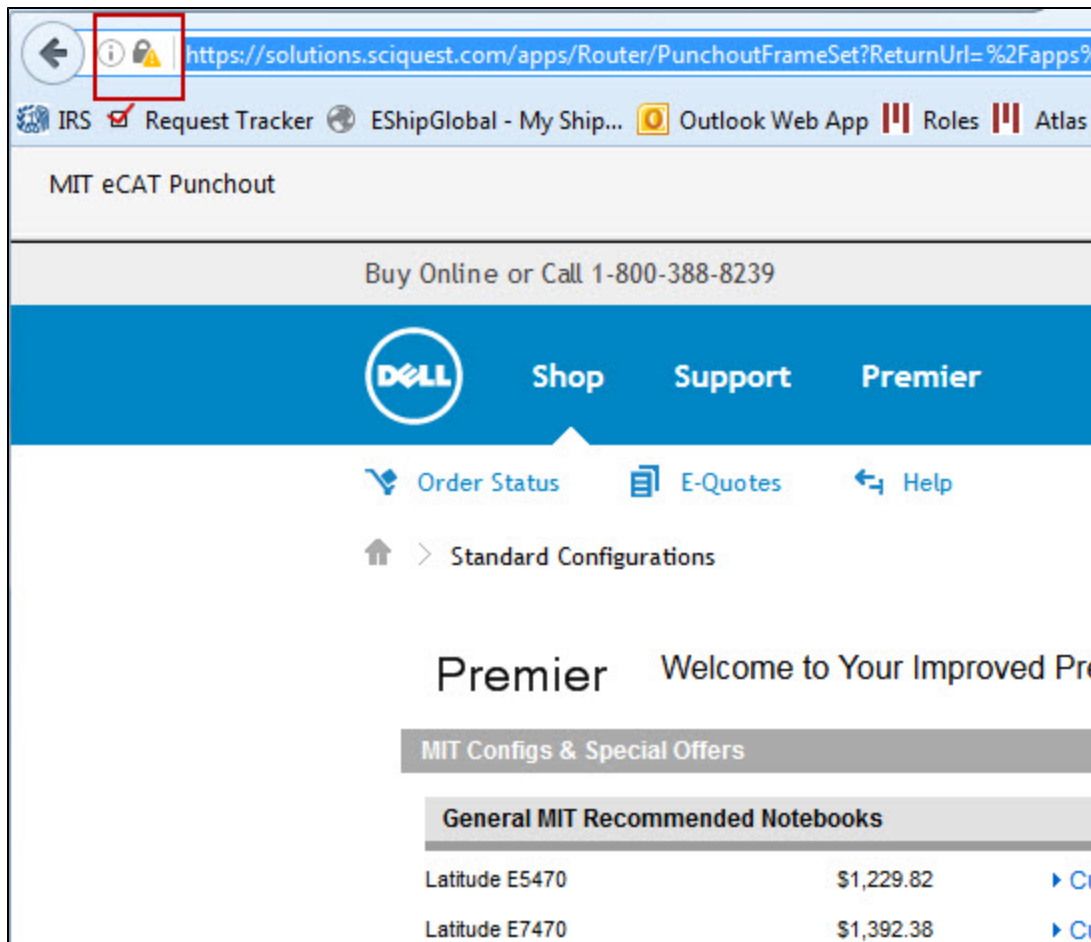
Software & Peripherals Best Sellers
Choose from our best-selling electronics, PC accessories, displays and printers.
[Shop Now >](#)

Messages
Get Started!
Click on the category names in your top menu bar to view links to your organization's online store, services and more.
[Read More](#)
[Contact Your Account Team](#)

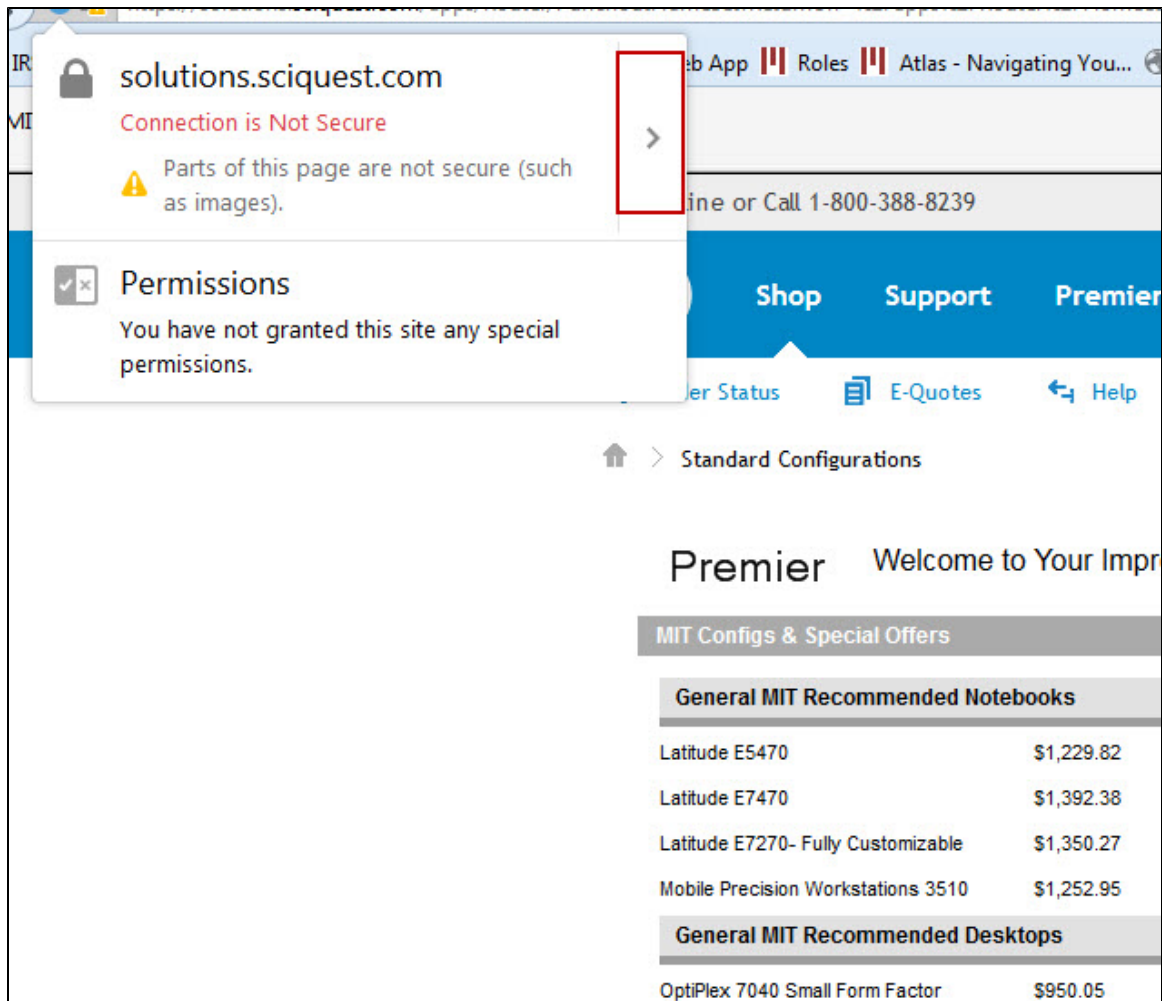
Featured Products [View All](#)
Dell Premium Lock w/Key
Price..... **\$29.99**
[Customize](#)
[Add to Cart](#)

Featured Peripherals [View All](#)

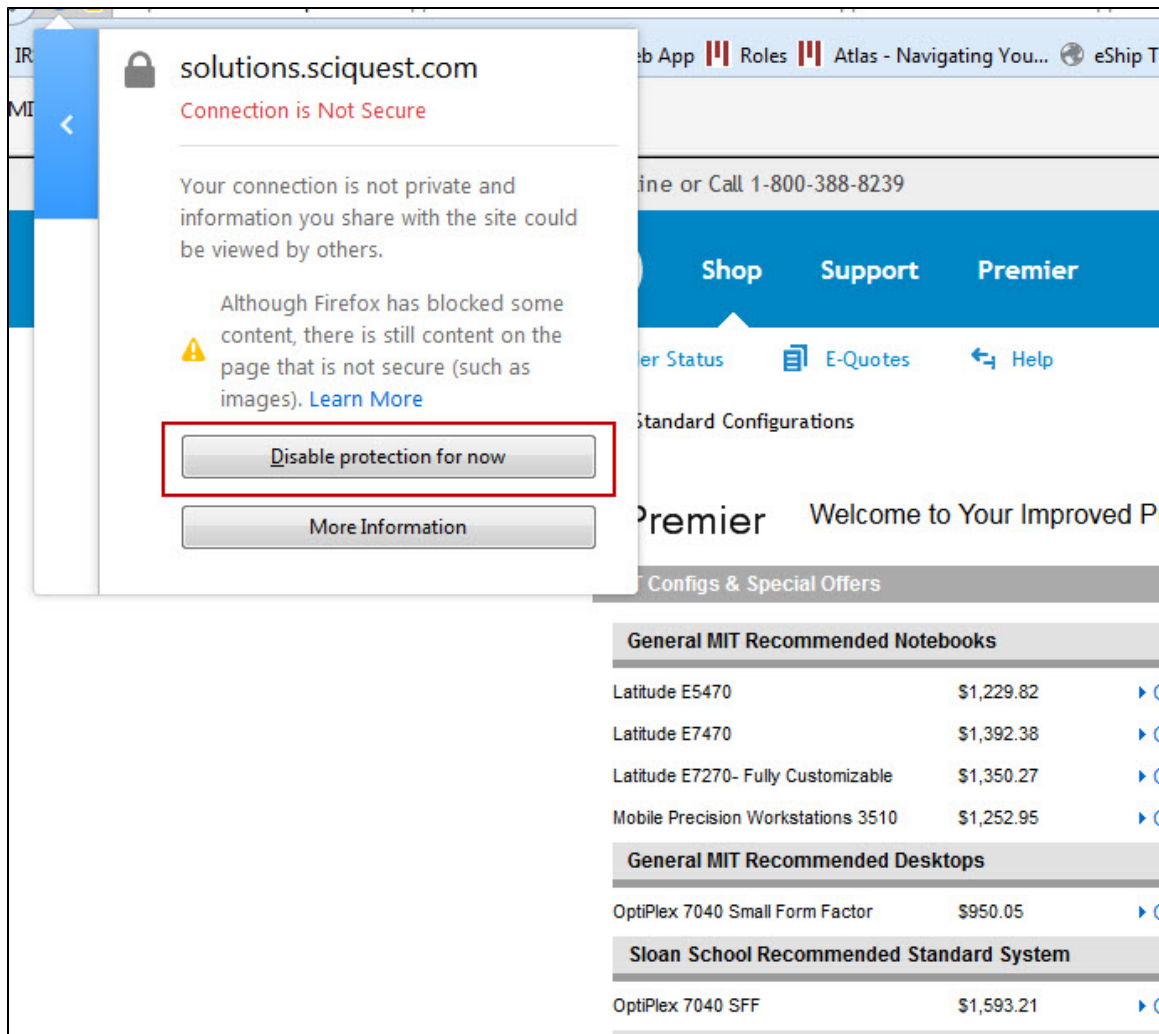
3. Click on the **lock and yellow triangle icon** in the top left corner of the page.



4. Click on the **arrow** to right of the red *Connection is Not Secure* message



5. Click **Disable protection for now**



Once these steps have been completed, the page will reload and all the links should function. Note that this will have to be done again if you close Firefox.