

# Login to SAPgui after upgrade to SAPgui 7.40

## Login to SAPgui after upgrade to SAPgui 7.40

Follow these steps to resolves login issues after upgrade to SAPgui 7.40r3 for Windows:

### Step one: Manually remove saplogin.ini

- Navigate in Windows Explorer to: **C:\Users[username]\AppData\Roaming\SAP\Common**
- If saplogon.ini exists, delete it.

### Step two: Check for saplogon.ini from alternate location

- Navigate in Windows Explorer to: **C:\Users[username]\AppData\Roaming\SAP\LogonServerConfigCache**
- If saplogon.ini exists, delete it.

### Step three: Delete temporary files in Internet Explorer

- Follow the menu path Start >> Control Panel >> Internet Options
- On the General tab, in the section for Browsing History, Select Delete
- Place a check for Temporary Internet Files and website data.
- Place a check for cached files.
- Click Delete, then click OK.

### Download and re-run SAPgui installer

- Download [SAPgui installer](#)
- Re-run the installer.