

How can I get help with Debathena issues?

Q: How can I get help with Debathena issues?

Answer

Debathena is supported by IS&T, however we can only provide support for normal Athena functionality and a few customizations. Because Debathena is not an operating system *per se*, but rather a suite of customizations on top of Ubuntu or Debian, not all problems you may encounter will be specific to Debathena. For example, if your workstation's network connection stops working, or it's unable to boot, that may be a problem specific to Ubuntu or Debian.

For basic system administration questions, you may want to check the [Official Ubuntu Documentation](#) (for Ubuntu users) or the [Official Debian Documentation](#).

Be sure to check out other articles in the [Debathena](#) category in our Knowledge Base.

Contacting IS&T

Debathena is supported by the [IS&T Service Desk](#).

What we can help with

Most Athena functionality — such as lockers, third-party software, personal websites, and mailing lists — is supported by IS&T. Additionally, we also provide support for installing the Debathena software and Athena-related customizations to your workstation.

Since Debathena is installed on top of an existing Debian or Ubuntu installation, many components of your workstation are exactly the same as those found on regular Debian or Ubuntu systems. For many customizations or questions not related to Athena functionality, the best source of information will be the [Official Ubuntu Documentation](#) and the [Ubuntu Community Documentation](#). Debian users should consult the [Debian documentation](#). If you're unable to find the answer to your question in any of those sources, feel free to ask us, but keep in mind that we may not be able to help.