# Install and Connect to the Prisma Access VPN on MacOS

### Install and Connect to the Prisma Access VPN on MacOS

On this page:

Install Connect Disconnect See Also

#### Install

- 1. Download the app for MacOS from the GlobalProtect Portal.
- 2. Open the installer you just downloaded. It's called GlobalProtect.pkg. It is probably in your **Downloads** folder, if not use the spotlight search to find it.
- 3. If you get an error about the installer not being from the App store or not from a developer identified by Apple, see GlobalProtect app can't be opened because it was not downloaded from the App Store

. 😑 🛈	🥪 Install GlobalProtect
	Welcome to the GlobalProtect Installer
<ul> <li>Introduction</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	You will be guided through the steps necessary to install this software.
	Go Back Continue

4. Click Continue.



5. Select your hard drive and click Continue.

	Package Name	Action	Size	
Introduction	GlobalProtect	Install	30.5 MB	
Destination Select	Uninstall GlobalProtect	Skip	Zero KB	
Installation Type				
Installation				
Summary				
	Space Required: 30.5 MB	Remaining	Remaining: 290.26 GB	

6. Make sure the action for the selected option is "Install" and click Continue.



7. Click Install.



Result: The GlobalProtect App is installed and immediately prompts you to connect (continue below).

#### Connect

- If you encounter issues connecting using your certificate, please follow the instructions here: Authenticating to GlobalProtect using Certificates on macOS
- 1. <u>Click on the globe icon</u> in your menubar if it is not already open.



- 2. Enter the address: gpvpn.mit.edu
- 3. Click Connect.
- 4. Authenticate using Touchstone Authentication.
  - Result: You're connected to MIT GlobalProtect VPN service and may go about your computing activities normally. The globe icon now



If GlobalProtect is stuck on "Connecting" please follow the directions in this article to allow security exemptions from System Preferences

• After the first time you connect, simply click on the globe icon in your menubar and tap the **Connect** button to connect. You may be prompted to authenticate again depending on how long it has been since your last connection.

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### Disconnect

1. Click on the globe and shield icon in your menubar.

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GlobalProtect =
Connected
You are securely connected to the corporate network
Disconnect
Gateway US East 🗘

2. Click the **Disconnect** button. Result: You have been disconnected from the MIT GlobalProtect VPN service.

## See Also

- Prisma Access VPN Landing Page
  GlobalProtect app can't be opened because it was not downloaded from the App Store