Reporting Phishing Email

Reporting Phishing Email

On this page:

Report Phishing with the Phish Alert Button When viewing a phishing message in Outlook When viewing a phishing message in M365 https://outlook.office.com Add the Phish Alert Button to the Surface View of M365 Messages Add the Phish Alert Button to Outlook Report via phishing@mit.edu See also

Q: How can I report phishing to the IS&T Security Team?

⁽¹⁾ The best and easiest way to report phishing is through the Phish Alert Button. Please do not report messages that are already in your Junk folder. If you email please see the instructions below and please do not cc: any other support-related email addresses. This will create duplicate tickets and slow down our response.

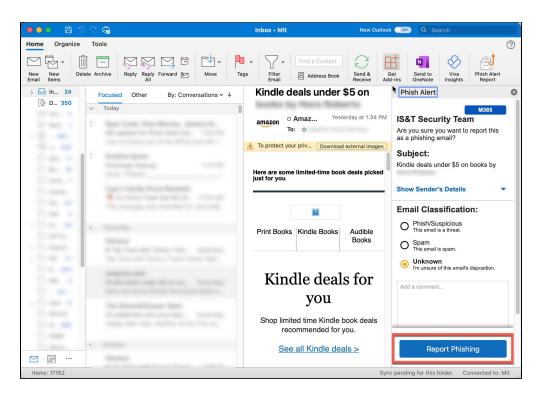
Report Phishing with the Phish Alert Button

When viewing a phishing message in Outlook

1. Click the Phish Alert button. If you do not see it, see how to enable it below.

●●●	inbo	x • Mit New Outlook Off Q Search
New New Delete Archive	Reply Forward @7 Move Tags	Find a Contact Image: Contac
Email Items	Focused Other By: Conversations ~ ↓ ~ Today	Email Addess took Receive Add-ins OneNote Insights Report Kincle deals under \$5 on books by amazon o Amazon.com <store-news@amazon< td=""> Yesterday at 1:34 PM To: o Heather Yesterday at 1:34 PM Yesterday at 1:34 PM</store-news@amazon<>
 Deleted It 37922 Junk Email 233 advising 11 BoardEffect 16 During 11 	>	▲ To protect your privacy, some external images in this messa [Download external images] Here are some limited-time book deals picked just for you

Result: The reporting pane opens.



 Select the Phishing option. If you are suspicious about the email but unsure or would like to ask a question please use the comment box on the report. Click the **Report Phishing** button. *Result:* The message is reported to MIT's security team.

When viewing a phishing message in M365 https://outlook.office.com

1. Click the ... "More Options" menu and select Phish Alert.

Appl	e Releases macOS 13 Ventura		
	itpartners <itpartners-bounces@mit.edu> on behalf of III III IIII IIII IIIII IIIIIIIIII</itpartners-bounces@mit.edu>	0 5 5 7	
		Reply	
	Good afternoon,	Reply all	
	Yesterday, Apple released its latest operating system, macOS Ventura (version 13). This email provides information about the release and guidance for planning updates to machines. At this time, Information Systems and Technology (IS&T) does not recommend upgrading to macOS Ventura. This is due, in part, to the fact that Sophos Central w	Forward	
	Ventura until version 10.4.1, which rolls out on October 27.	Other reply actions	>
	Note that soon all Macs purchased from Apple will come with macOS Ventura preinstalled; previous versions of the OS cannot be installed.	Delete	
	IS&T recommends that you install Ventura on a test machine and verify that any of your critical software applications run properly on it.	Mark as read	
	Upgrade bug in macOS 12.3 - 12.6	Flag	
	There is a bug in macOS Monterey versions 12.3 - 12.6 that causes those Macs to see macOS Ventura as a minor update. macOS Monterey version 12.6.1 fixes this bug. We upgrade all machines running macOS 12.3 - 12.6 to version 12.6.1 ASAP.	Add to board	>
		Report	>
	For managed Macs, Apple has implemented a temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to induce the temporary fix for 30 days f	Block	5
	updates published after the 30-day period might appear on Macs running 12.3 - 12.6, even when major updates are deferred. • Unmanaged Macs on macOS 12.3 - 12.6 will see macOS Ventura 13.0 in Software Update (delta installer).	DIOCK	<u></u>
	Managed Macs (Jamf Pro) on macOS 12.3 - 12.6 will see macOS Ventura 13.0 in Software Update (full installer). If you have a Software Restriction via Jamf in place to	Print	
	Ventura.app," the full upgrade installer will be killed. If you have a major software update deferral (configuration profile) in place via Jamf your Macs will see macOS Software Update.	Download	
	For managed Macs, we recommend using a MDM command to update your macOS 12.3 - 12.6 Macs to 12.6.1 as soon as possible. We have created a smart group named "	View	>
	each Jamf site to make targeting macOS 12.3 - 12.6 easier.	Send to OneNote	
	What's new in Ventura		
	Details on macOS Ventura are available on the Apple website. Some highlights:	🛃 Phish Alert	
	Rapid Security Response - Important software updates that don't modify the firmware can be installed without requiring a reboot or end-user interaction. Extra alerts and warnings for Login Items, LaunchAgents and LaunchDaemons - Increased visibility to view login items at System Settings -> General -> Login Items.	🔗 Viva Insights	

You can make the button appear by default on the message surface (see below).

2. If you are suspicious about the email but unsure or would like to ask a question please use the comment box on the report. Click the **Report Phishing** button.

	\smile
Phish Alert	×
Subject: Hiring Remote Data Entry Job Show Sender's Details	
Email Classification:	
O Phish/Suspicious This email is a threat.	
O Spam This email is spam.	
Unknown I'm unsure of this email's disposition.	
Add a comment	
	0 / 360
Report Phishing	

Add the Phish Alert Button to the Surface View of M365 Messages

This button is always available in the "more options" section of your M365 messages (as above). For one-click reporting, you need to update your settings to show the button on the message pane.

- 1. Login to M365 at https://utlook.office.com.
- 2. At the top of the page, select Settings (gear icon) > View all Outlook settings.
- 3. Select Mail > Customize actions.
- 4. Scroll down to the "Message Surface" section and check the box next to "Phish Alert"

Settings	Layout	Customize actions
Search settings General Mail Calendar R People View quick settings	Compose and reply Attachments Rules Sweep Junk email Customize actions Sync email Message handling	Message surface Choose actions and add-ins you want to see when you select a message to read. Image: Image
	Automatic replies Retention policies Groups	Image: September 2 Image: September 2 Image: Septemb

5. Click Save.

Result: You will see the "Phish Alert" button on the surface of your messages as in this example. This example is not a phishing email and need not be reported. If this were a phishing message, you should click the button to report it.

Apple Releases macOS 13 Ventura		
6	itpartners <itpartners-bounces@mit.edu> on behalf of To: itpartners Good atternoon, Twe 10/25/2022 9.47 AM</itpartners-bounces@mit.edu>	
	Yesterday, Apple released its latest operating system, macOS Ventura (version 13). This email provides information about the release and guidance for planning updates to your macOS hardware machines. At this time, information Systems and Technology (IS&T) does not recommend upgrading to macOS Ventura. This is due, in part, to the fact that Sophos Central will not receive fixes for Ventura until version 10.4.1, which rolls out on October 27.	
	Note that soon all Macs purchased from Apple will come with macOS Ventura preinstalled; previous versions of the OS cannot be installed.	
	IS&T recommends that you install Ventura on a test machine and verify that any of your critical software applications run properly on it.	
	Upgrade bug in macOS 12.3 - 12.6 There is a bug in macOS Monterey versions 12.3 - 12.6 that causes those Macs to see macOS Ventura as a minor update. macOS Monterey version 12.6.1 fixes this bug. We recommend that you upgrade all machines running macOS 12.3 - 12.6 to version 12.6.1 ASAP.	
	For managed Macs, Apple has implemented a temporary fix for 30 days from the release of macOS Ventura to allow time for Macs running macOS 12.3 - 12.6 to update to 12.6.1. Any macOS Ventura update published after the 30-day period might appear on Macs running 12.3 - 12.6, even when major updates are deferred. Unmanaged Macs on macOS 12.3 - 12.6 will see macOS Ventura 13.0 in Software Update (deta installer). Managed Macs (Jamf Pro) on macOS 12.3 - 12.6 will see macOS Ventura 13.0 in Software Update (full installer). Managed Macs (Jamf Pro) on macOS 12.3 - 12.6 will see macOS Ventura 13.0 in Software Update (full installer). Software update deferrad.	

O You can add the button to other email clients as well. For more information, see: https://www.knowbe4.com/phish-alert

Add the Phish Alert Button to Outlook

- 1. Go to:
 - Windows: File > Options > General > Privacy Settings
 - Mac: Outlook > Preferences > Privacy
- 2. Check the box next to Turn on optional connected experiences
- 3. Restart Outlook.

Report via phishing@mit.edu

We strongly prefer the Phish Alert Button reports, but if you are unable to use the button you can report phishing emails to the IS&T Security team via forwarding the phishy email as an attachment to phishing@mit.edu. Note that these reports must originate from an mit.edu email address or they will be filtered out. Submissions without the .eml attachment may also be filtered out.

Å Please do not cc: any other support-related email addresses. This will create duplicate tickets and slow down our response.

It is important to note that the best way to report phishing is to forward the original message as an attachment. That will include all the technical details we need. Please take the time to follow these steps so that we can address the issue from as many angles as possible and track

down the original source.

See also

- What is a phishing email?https://www.knowbe4.com/phish-alert