

Firefox Landing Page

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Overview

Mozilla Firefox is a free and open source web browser.

Key Features

- Private Browsing that erases history and cookies, and protects you from third-party tracking.
- Sync across multiple smartphones, tablets, and computers to access bookmarks and saved passwords.
- Share your browser to collaborate securely with Firefox Hello.

How to Obtain

To download Firefox, visit the [IS&T Firefox page](#).

How to Use

- [Create a new Mozilla Firefox Profile](#)
- [Firefox - Set a Master Password](#)
- [Firefox Help and Tutorials](#)
- [Mozilla release notes](#)

Troubleshooting and FAQ's

Functions and Usage

- [\[harchive:Firefox 57 Upgrade Breaking Library Add-Ons \(LibX, Zotero 4\)\]](#)
- [How do I clear my browser's cache automatically each time I close Firefox?](#)
- [How do I clear the browser cache for Mozilla Firefox?](#)
- [How do I make PDF files open in Adobe instead of preview in firefox on a Mac?](#)
- [How do I manually install certificates in Firefox 69 to Version 77.0.0?](#)
- [How do I reset my certificate profile on Firefox on Athena?](#)
- [How do I set a master password in Firefox?](#)
- [How to check the encryption level in Firefox?](#)
- [Import bookmarks into Mozilla Firefox](#)

Troubleshooting

- [Each time I download a file in Firefox it saves to my Desktop. Is there a way to change the default location to where files will be saved?](#)
- [Firefox - Error-handling for "Secure Connection Failed"](#)
- [Firefox is displaying Error Code -12227](#)
- [\[archive:Firefox personal certificate error - Your browser failed to generate a key\]](#)

- [Forgotten master password in Firefox](#)
- [I am receiving a 12192 error in Firefox and cannot access sites that need my personal certificate. How can I stop this error?](#)
- [Skype Firefox Extension Disables Pop-Ups](#)
- [Why can't I view secure websites \(e.g. Gmail, Hotmail\) on Athena?](#)

Have Questions or Still Need Help?

- [Contact the IS&T Service Desk](#)



Additional escalation information for Help Staff can be found here:

- [\[hd:Install Firefox on Macintosh\]](#)