Citrix printing Right side of page cut off

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Question

I am printing a running BrioQuery via Citrix, and am printing a report. The right side of the page is cut off on the printout. Why is this happening?

Answer

One possible reason may be that you have set Citrix to print in landscape. If this is the case, it can be resolved with the following steps:

1. From **Citrix File menu > Page Setup > Landscape**.
2. Put Citrix page set up back to Portrait.
3. Use the **File > Page Setup** inside Brio or SAP.

See Also

- Citrix Landing Page