

Jamf Pro - Mobile Device Management Mail Configuration

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You can configure your mobile device in Jamf Pro for email with a configuration profile. To do this log in to the JSS and go to your mobile device site and do the following:

1. Select **Configuration Profiles**.
2. Click **New**.
3. Under *General* give the profile a name such as "Email."
4. Assign a category.
 - Select the **Distribution Method**.
5. Click **Exchange ActiveSync** and then configure the settings as in the image below.

The screenshot shows the Jamf Pro configuration profile settings for an Exchange ActiveSync account. The interface is divided into two main sections: a left sidebar with a list of configuration categories and a main content area on the right.

Left Sidebar:

- Options** (selected) and **Scope** tabs are at the top.
- General** is the active category, indicated by a blue highlight.
- Other categories listed include: **Passcode** (1 Payload Configured), **Restrictions** (1 Payload Configured), **Exchange ActiveSync** (1 Payload Configured), and **Lock Screen Message** (1 Payload Configured).

Main Content Area (Exchange ActiveSync settings):

- Account Name:** Name for the Exchange ActiveSync account. Field value: MIT Exchange.
- Exchange ActiveSync Host:** Microsoft Exchange Server. Field value: oa.exchange.mit.edu.
- Use SSL:** Checked. Send all communication through secure socket layer.
- Domain:** Domain for the account. Domain and User must be blank for device to prompt for user. Field is empty.
- User:** User for the account. Domain and User must be blank for device to prompt for user. Field value: \$USERNAME@mit.edu.
- Email Address:** The address of the account (e.g. "john@company.com"). Field value: \$USERNAME@mit.edu.
- Password:** The password for the account (e.g. "MyP4ssw0rd!"). Field is empty.
- Verify Password:** Field is empty.
- Past Days of Mail to Sync:** The number of past days of mail to synchronize. Field value: 3 Days.
- Authentication Credential:** Credential for authenticating the ActiveSync account. Field value: None.
- Allow messages to be moved:** Checked. Messages can be moved from this account to another.
- Allow recent addresses to be synced:** Checked. Recent addresses will be synced.
- Allow Mail Drop:** Unchecked. Allow Mail Drop for this account.
- Use Only in Mail:** Unchecked. Send outgoing mail from this account only from Mail app.
- Enable S/MIME:** Unchecked. Support S/MIME for this account.
- Communication Service Rules:** Default app to be used when calling contacts from this account.

6. Save your profile and assign to devices as desired.