

What do the knowledge base spaces mean?

Q: What do the knowledge base spaces mean?

- The Knowledge Base is built on the Confluence wiki tool.
- Access is determined based on your membership in various groups.
- If you see your name in the upper right you are considered "logged in".

Content spaces

Purpose and permissions

Each article stored in the knowledge base live in a particular space. The spaces have designated purposes.

| Space | Purpose | Viewing Restrictions | Editing Restrictions |
|-----------------------------|---|-----------------------------|-------------------------|
| IS&T Contributions | Shared content created by IS&T. | World Readable | IS&T Staff |
| Community Contributions | Articles created by authorized community authors for public consumption. | World readable | Subset of MIT community |
| The Knowledge Base Handbook | Reference information about servers, setup, configuration, customizations, user guides, etc. that make up the system. | World readable | The Knowledge Base team |
| IS&T Draft | Work in progress by IS&T, e.g. release teams. Eventually is moved to IS&T contributions. | IS&T staff | Subset of IS&T staff |
| IS&T Internal | Internal articles used by HD. Will move to a public space when appropriate. | IS&T staff | Subset of IS&T staff |
| Reference Guide | A place for structured documentation sets. | World Readable | RG Editors |
| Structured Escalations | Help Staff information gathering and escalation procedures | IS&T and Partner Help Staff | SE Editors |
| Glossary | A glossary entry in the IT glossary of terms | World readable | IS&T Staff |
| Archive | Where outdated content goes. | Logged in users | Knowledge Base authors |

Viewing and editing restrictions shown above a **accurate but generalized** to give you a sense of who has access to what. Precise access is driven by membership in knowledge base groups.