

# Instructions for Pension Calculator, invalid login attempt error message

## Instructions for Pension Calculator, invalid login attempt error message

### Question

I am trying to access the Pension Calculator, and getting an error message:

| *invalid login attempt*

### Answer

These instructions are copied from: <http://hrweb.mit.edu/benefits/retirement/pension-calculator>

Please note: MIT's online Pension Calculator works best when using Internet Explorer, Mozilla or Firefox. Safari is not a compatible browser with this site. If you receive an error message, close and re-open your browser before logging in again. Pension Calculator is intended for estimate purposes only.

### Login Instructions



The screenshot shows the MIT Retirement Planner login interface. At the top left is the MIT logo. To its right is a blue banner with the text "Welcome to the Retirement Planner" and a small "bookmark" icon. Below the banner, the instructions "Enter your Your MIT ID and Your Password, then click Proceed." are displayed. A horizontal line separates the instructions from the input fields. There are two input fields: "Your MIT ID" and "Your Password". To the right of the password field is a link "Forgot my password" with a right-pointing arrow. Below the password field is a note: "Note: Passwords are case sensitive". Further down, a security notice states: "For the security of your private information, click on 'log out' when you finish accessing this site." Below this is a "Proceed" button with a right-pointing arrow. At the bottom of the page, there is a footer with contact information and browser requirements.

MIT

Welcome to the Retirement Planner

bookmark

Enter your Your MIT ID and Your Password, then click Proceed.

Your MIT ID

Your Password  Forgot my password ▶

Note: Passwords are case sensitive

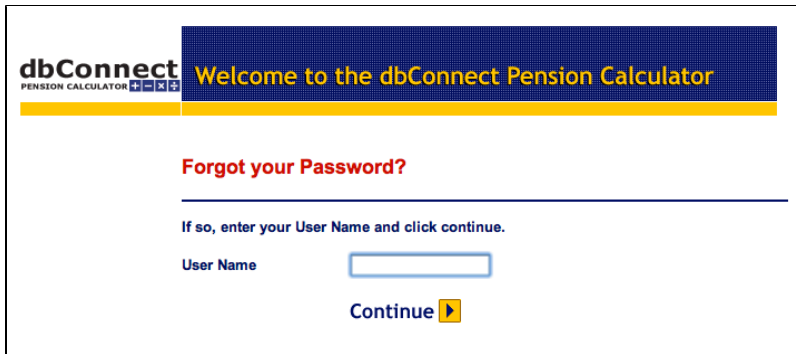
For the security of your private information, click on "log out" when you finish accessing this site.

Proceed ▶

If you are an authorized user of this site and need assistance, please email [benefits@mit.edu](mailto:benefits@mit.edu). If you have reached this site in error, please close your open browser window to exit.

This site is best viewed at 800 by 600 resolution (or greater) and with Internet Explorer 5.5 or Netscape 6.20 (or more recent versions). (Other browsers may work provided they support Cascading Style Sheets.)

1. Enter your MIT ID number: The 9 digit number printed on your MIT ID card.
2. Enter your password:
  - **First-Time Users:** Your 8 digit temporary password is the following: the last 4 digits of your Social Security Number followed by the 4 digits of your year of birth.
  - **Unsure of your Password:** Click Forgot Password, and you will be assigned a temporary password after being asked your security question. **Note:** You'll be prompted for "User Name". Enter 9-digit MIT ID number.



**dbConnect**  
PENSION CALCULATOR


Welcome to the dbConnect Pension Calculator

**Forgot your Password?**

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If so, enter your User Name and click continue.

User Name

Continue 

## Establishing a New Password

If you used a temporary password, you must establish a new password. The password must be 6 to 10 alphanumeric characters with at least 2 numbers. This new password cannot be 50% or more similar to any previous password you have established. You will be asked to re-enter your password.

## For questions about the Pension benefit, contact your Benefits Office:

On Campus Email: [retirement@mit.edu](mailto:retirement@mit.edu)

At Lincoln Laboratory Email: [benefits@ll.mit.edu](mailto:benefits@ll.mit.edu)