How do I view, set or reset my Zoom Phone Service voicemail PIN?

Q: How do I view, set or reset my Zoom Phone Service voicemail PIN?

On this page:

Overview
Initial Setup
View or Reset an Existing PIN
See Also

Overview

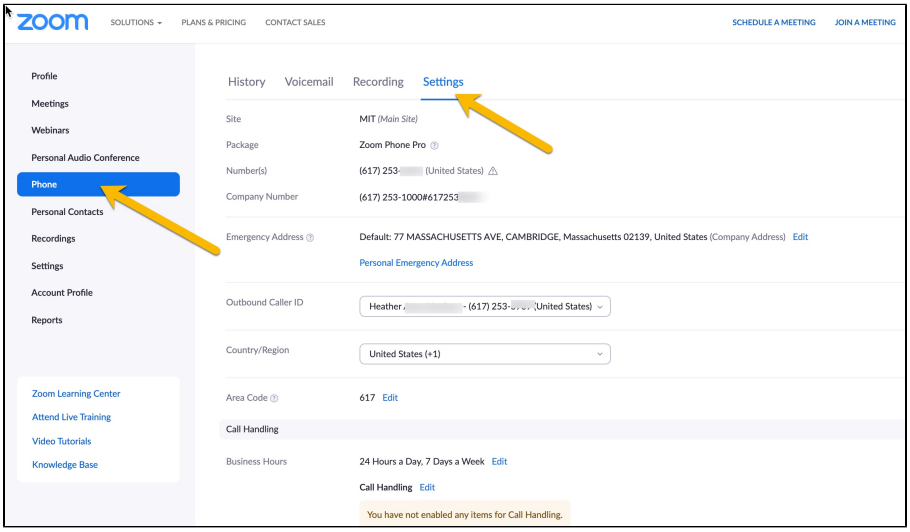
Zoom automatically assigns you a PIN when you first login to the portal and set up your account. You can change it during this process, but may not have noticed it on a screen full of settings. If you never logged into the portal to make any changes to your Zoom Phone Service settings, you can set your PIN during this initial setup process. If you have already done this initial setup, you can still view or reset your PIN in the portal.

Initial Setup

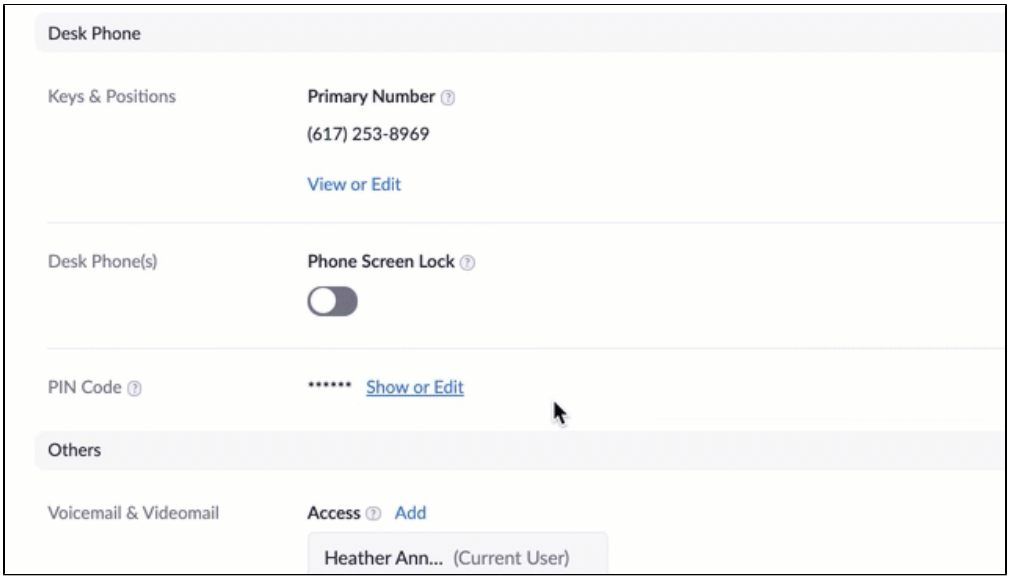
If you have not already set up your Zoom Phone account, see: setup your PIN.

View or Reset an Existing PIN

1. Go to the zoom portal at https://mit.zoom.us and authenticate.
2. Click on "Phone" in the left-hand column.



3. Click **Settings** and scroll down to the "Desk Phone" section.



4. Next to PIN Code, click **Show or Edit**
5. Update your PIN code and click **Save**
   Result: You have changed your PIN code and can now use it.

See Also

- Zoom Phone Service
- Zoom Phone Service FAQ