

Zoom Rooms at MIT

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Overview

Zoom Rooms integrate in-person meeting spaces with video conferencing solutions, enabling in-person and remote participants to interact in real time. For general product information, visit:

- [Zoom's product overview page](#)
- [Zoom Rooms overview video](#)

How to Use

- [Zoom Rooms User Guide](#)
- [Starting/joining a meeting from Zoom Room](#)

Frequently Asked Questions

Zoom Rooms for Community Use: Shared Spaces Pilot

Are there Zoom Rooms available for use on campus?

During the [Zoom Rooms for Community Use pilot](#), MIT community members may use the MIT Atlas mobile app to reserve and use one of several shared Zoom Rooms distributed across campus.

Which rooms are available?

Visit the Spaces feature in the MIT Atlas mobile app to view available rooms. Tap on New Reservation and select a date to view which rooms have availability on that day.

Who may reserve a Zoom Room for Community Use?

Any community member with an active MIT Kerberos account, including students, faculty, staff, and affiliates, may use the MIT Atlas mobile app to reserve a space.

Who manages room availability?

Designated administrators within each room's department manage the overall availability of rooms.

As community members or department administrators reserve meeting times, those times are removed from the room's availability within the Spaces feature in the MIT Atlas mobile app, thus avoiding schedule conflicts.

How does a room's administrator manage room availability?

Designated administrators use the [Spaces Administration](#) application to set a room's availability schedule, and to update room details. Day-to-day management of room usage is done through the room's Outlook calendar.

Zoom Rooms for DLCs

How do I request a Zoom Rooms solution for my MIT department, lab, or center (DLC)?

Visit IS&T's [Zoom Rooms for DLCs page](#) to see current options.

What do I need to know before establishing a Zoom Rooms solution for my DLC?

Zoom provides helpful information in their support documents:

- [Getting started with Zoom Rooms](#)
- [Quick start guide for Zoom Rooms](#)

Zoom Rooms general questions

Are Zoom Rooms compatible with other video conferencing platforms (i.e. Webex, MS Teams, Blue Jeans, etc.)?

Zoom Rooms can be invited to meetings with Skype for Business, Microsoft Teams, WebEx, GoToMeeting, Google Hangouts or BlueJeans and join the meeting with one click. More information can be found at [this Zoom support article](#)

See Also

- [Zoom Meetings at MIT](#)

Have Questions or Still Need Help?

- Application questions: If you have questions about room reservations, access, or the MIT Atlas app, contact the IS&T Service Desk at 617-253-1101 or servicedesk@mit.edu.
- Hardware questions: If you are in a [Community Zoom Room](#) or a [DLC Zoom Room with full support](#) and need help with the Zoom Rooms equipment or system, contact Zoom support at (617) 795-3436.
- [Zoom's support site](#)
- [Contact the IS&T Service Desk](#)