How do I get my external drive to work with both Windows and MacOS?

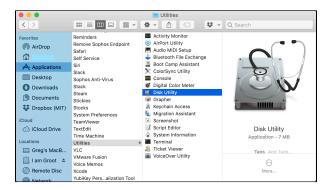
How do make an external USB drive work on both Windows and MacOS?

 In order for an external drive (hard drive and flash drive) to work with both Windows and MacOS, it has to be formatted with the exFAT file system.

***Formatting a drive means you will lose ALL data on that drive. Make sure all of your data is backed up BEFORE your format the drive

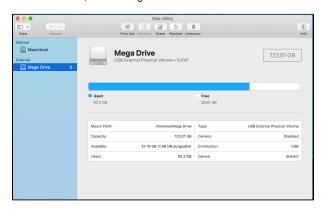
On MacOS:

Open Finder, go to Applications > Utilities > Disk Utility



Select [hd: DriveName], then Erase *Use caution not to select the Macintosh drive

Name the drive, then change the Format to exFAT

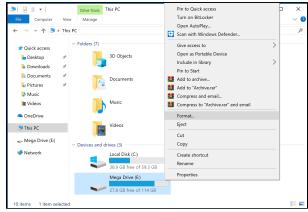


Click Erase



On Windows 10:

Go to File Explorer > This PC



Right click on [hd: DriveName], then Format *Use caution not to select the C: drive

Change File System to exFAT and name the drive under Volume Label

Click Start

*Optional: If you believe the drive is experiencing issues, uncheck Quick Format which will scan the drive for errors. Otherwise, keep Quick Format checked.

