Qualtrics FAQ

Qualtrics FAQ (Frequently Asked Questions)

Overview

Qualtrics is an enterprise surveying tool, which is now available for use at MIT.

Several groups at MIT used Qualtrics before the campus-wide license was acquired. These groups are now covered under the campus-wide license, but maintain separate "brands", which allow them to administer their surveys and users separately.

Questions

Getting Started with Qualtrics

- How do I request a Qualtrics account?
- How do I request a Qualtrics account for an affiliate?
- How do I log into Qualtrics?

Using Qualtrics

- Qualtrics rules of use, best practices, and limitations
- How do I request greater permissions in Qualtrics?
- I need to reassign ownership of a Qualtrics survey
- What's the difference between collaboration and sharing in Qualtrics?
- Secure Participants' Files - Qualtrics security

Documentation and Training

Qualtrics Help Guide

The vendor also holds frequent training webinars: Webinar registration

Learn Qualtrics in 5 Steps online training

See Also

- Qualtrics Landing Page

Getting Help

For assistance with the central MIT "brand", please contact the IS&T Service Desk at helpdesk@mit.edu.

Not sure which brand you're using? When using the central MIT brand, the URL will begin with mit.qualtrics.com or mit.co1.qualtrics.com.)

For assistance with other DLC brands, contact your brand administrator.