

# Mac OS X - Identity of developer cannot be confirmed

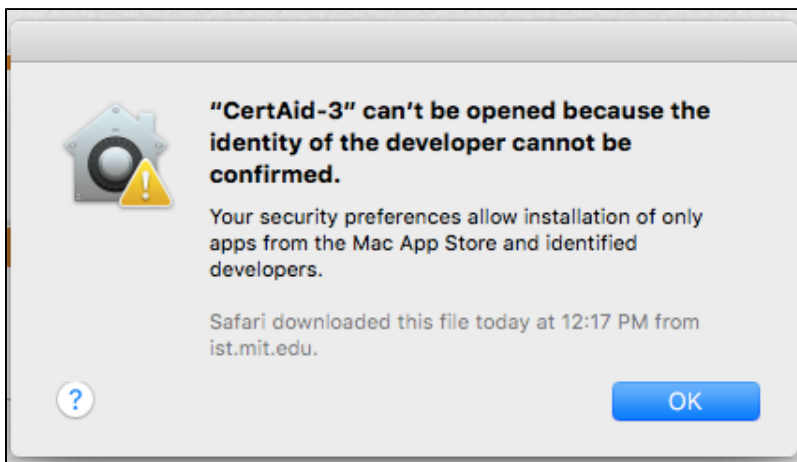
## Mac OS X - Identity of developer cannot be confirmed



We do NOT recommend using this procedure for items not downloaded directly from the IS&T Software Grid. They are applications not recommended or certified by either MIT or Apple. Use extreme caution.

### Context

When trying to install MIT Certificates or other applications from the IST Website, you may see this error message:



### Solution

1. Open System Preferences by clicking on the Apple in the left hand corner of your screen.
2. Click on **Security and Privacy**

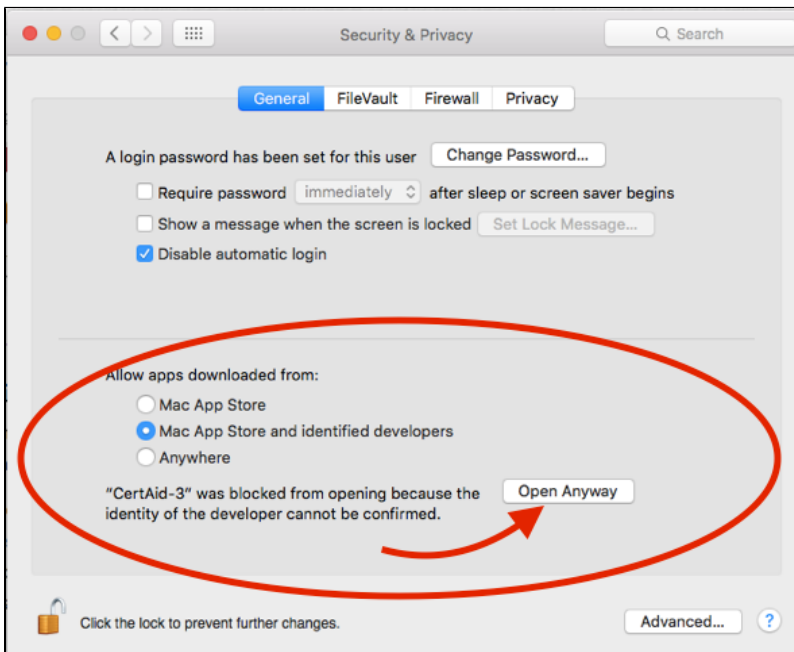


*Result:* You will see the last application that prompted the error message, in this case it was Certaid

3. Click on **Open Anyway**



You may have to click on the **lock icon** on the lower left corner of the window and input your computer account name and password. You must have administrative privileges on your computer to do this.



*Result:* The the installation process will now continue.

## See Also

- [OS X Mavericks: Open an app from an unidentified developer](#)