

How do I clear the browser cache?

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Firefox (Windows or Macintosh)

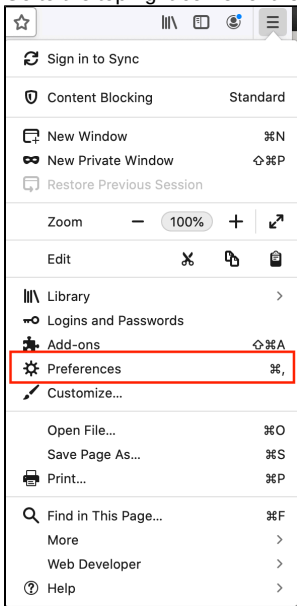
Microsoft Edge (Windows)

Safari (Macintosh)

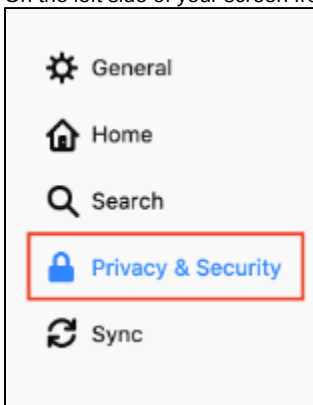
Google Chrome (Windows or Macintosh)

Firefox (Windows or Macintosh)

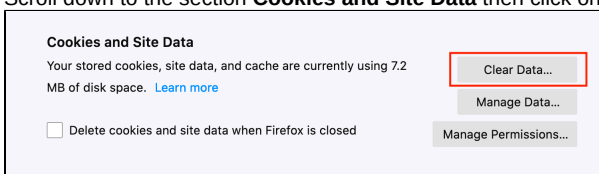
1. Go to the top right corner of the screen and click on the menu button. Then choose **Preferences** from the dropdown menu.



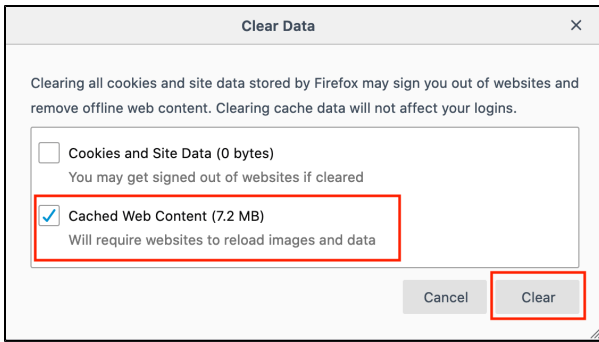
2. On the left side of your screen from the list of options choose **Privacy & Security**.



3. Scroll down to the section **Cookies and Site Data** then click on the **Clear Data** box.



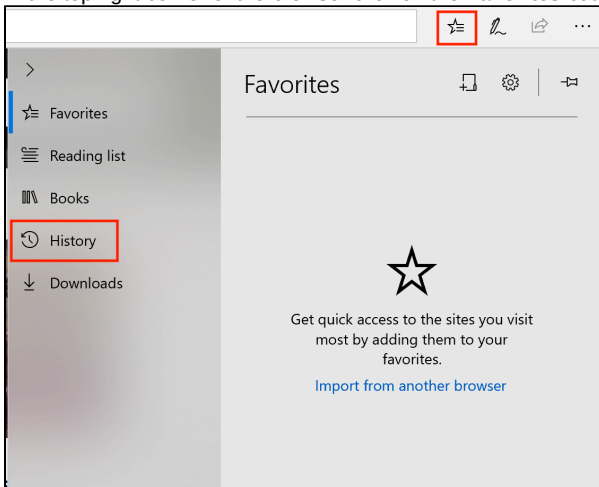
4. In the box that opens check the box **Cached Web Content**. Then hit the **Clear** button.



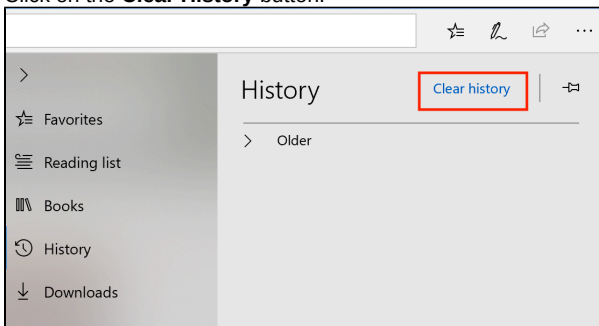
5. Close out of any open windows for your changes to apply.

Microsoft Edge (Windows)

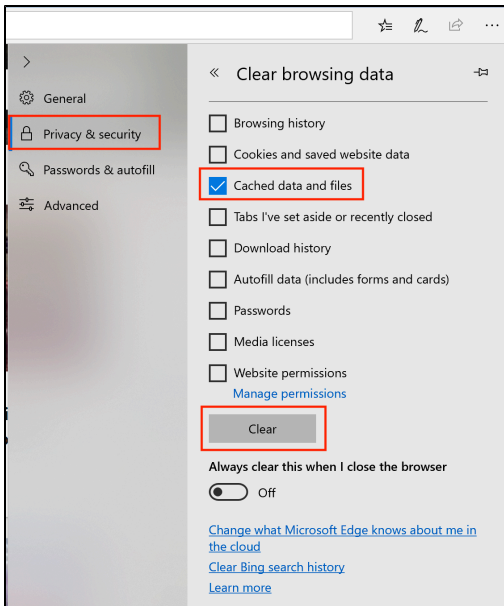
1. In the top right corner of the browser click on the **Favorites** button. Then in the sidebar choose **History**.



2. Click on the **Clear History** button.



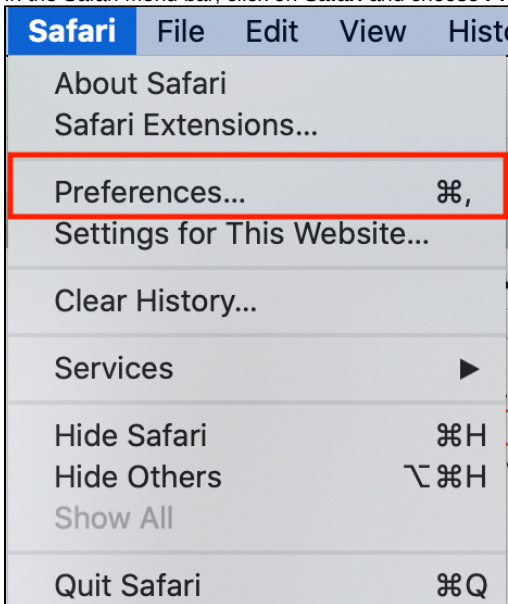
3. From the left menu panel, choose **Privacy & Security**. Once this panel comes up on the right side, check off the **Cached data and files** box. Then hit the **clear** button.



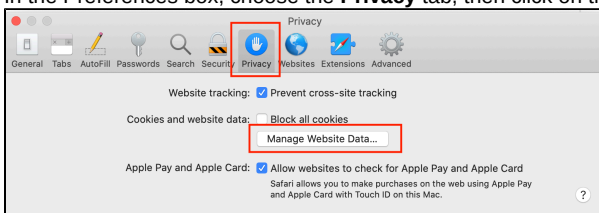
4. Close any open windows for changes to take effect.

Safari (Macintosh)

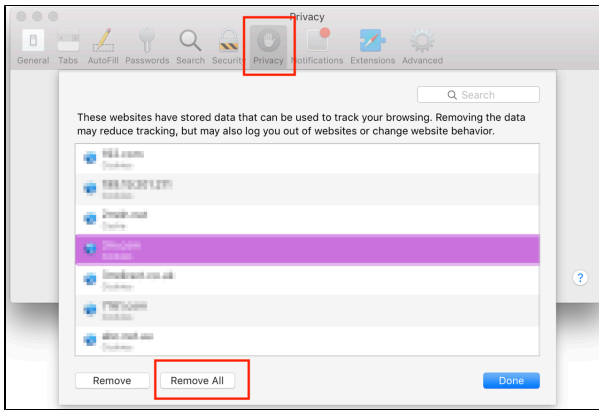
1. In the Safari Menu bar, click on **Safari** and choose **Preferences**.



2. In the Preferences box, choose the **Privacy** tab, then click on the **Manage Website Data** box.



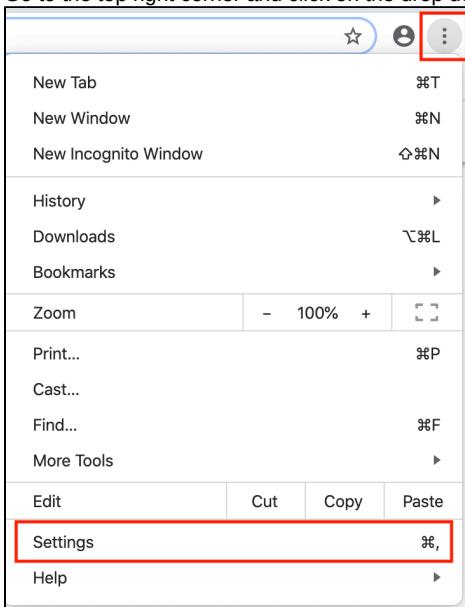
3. In the new window that appears click on the **Remove All** button.



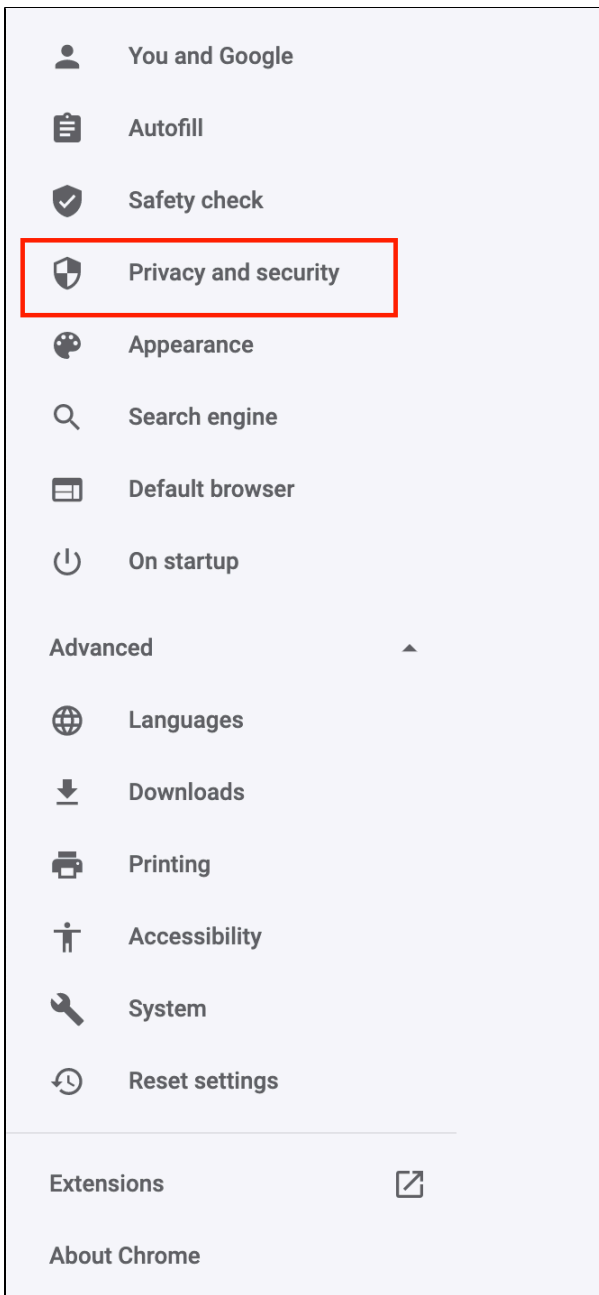
4. Close out any open windows for this to take effect.

Google Chrome (Windows or Macintosh)

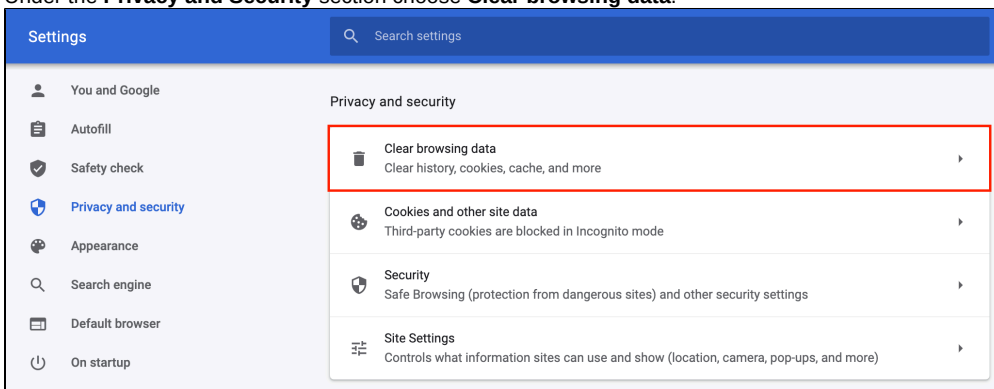
1. Go to the top right corner and click on the drop down menu and choose **Settings**.



2. On the left side menu choose **Privacy and Security**.



3. Under the **Privacy and Security** section choose **Clear browsing data**.



4. In the window that shows up change the time range to **All time** from the dropdown and then check the box **Cached images and files**. Then click the **Clear data** button.

Clear browsing data

Basic

Advanced

Time range

All time

☐

Browsing history

Clears history and autocompletions in the address bar.

☐

Cookies and other site data

Signs you out of most sites.

☒

Cached images and files

Frees up 299 MB. Some sites may load more slowly on your next visit.

Cancel

Clear data

5. Close all open windows for this to take effect.