

# "Error in connection file ... Cannot find section 'smartcard' ", Citrix error message

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I am trying to launch an application via Citrix, and am getting an error:

```
Error in connection file "/Users/username/Library/Preferences/Citrix ICA Client/Modules":  
Cannot find section "Smartcard".  
  
Error number: 11
```

### Solution

One possibility for this error is that you are using a launch.ica file that is incompatible with the version 10 Citrix client.

Citrix 10 requires an updated version of the launch.ica file.

See [Download and Unzip Citrix 10 Launch Files].

### Alternate Solution

If you have verified that you are using the updated launch.ica file, and still receiving the error, complete the following steps:

1. Move the following folder to the Trash: **User home > Library > Preferences > Citrix ICA Client**
2. Check if the following folder exists. If so, move it to the Trash: **Macintosh HD > Library > Preferences > Citrix ICA Client.**
3. Re-run the installer for the version 10 client. See: [Citrix 10 for Macintosh - Installation Instructions]

**Note for MacOS 10.7 users:** in MacOS 10.7, your user library folder is hidden by default. You can access it by activating the Finder (click on the **finder icon** on your dock, or an empty portion of your desktop), then hold down the **Option** key while you click on the **Go** menu. From there, choose **Library**.

### See Also

- [Citrix Landing Page](#)