What should I enter for the Cisco AnyConnect Secure Mobility Client VPN prompt (including Duo)?

Q: What should I enter for the Cisco AnyConnect Secure Mobility Client VPN prompt (including Duo)?

This article refers to the Cisco AnyConnect VPN. If you're looking for information on the Prisma Access VPN Beta that uses the GlobalConnect app, see: Prisma Access VPN Beta Landing Page.

If you're not sure which service you're using, see: How do I know if I'm using the Cisco AnyConnect VPN or the Prisma Access VPN Beta?

On this page:

Context
Answer

Second Password options (Duo)
See Also

For Duo Authentication, see:

- Install and Run Cisco’s AnyConnect client for VPN connectivity on Windows including Duo
- Install and Run the Cisco AnyConnect client for VPN connectivity on Mac OS X including Duo

What should I enter in the Cisco Anyconnect VPN "Ready to Connect" prompt?

Context

After Installing Cisco Anyconnect VPN, it says "Ready to Connect" with a textbox.

Answer

Cisco Anyconnect VPN is asking for the VPN's hostname.

- For two-factor Duo Authentication enter: vpn.mit.edu/duo
Second Password options (Duo)

Duo Authentication users will see a "2nd Password" field. Enter one of the following (listed by recommended method):

- **passcode** - If using the DUO Mobile app, tap on the key to display a one-time use code and enter that as the second password.
- **push** - Duo will send a push notification to your registered cell phone with the Duo Security mobile app installed
- **push2** - Duo will send a push notification to your second registered device with the Duo Security mobile app installed
- **sms** - A one time code generated by your hardware token (Yubikey) or the Duo Security mobile app (the code changes every 60 seconds)
- **Phone** - Duo will call your registered phone
- **Phone2** - Duo will call your second registered phone

Once you have completed your second authentication method, you will be able to connect to the VPN.

See Also

- Install and Run the Cisco AnyConnect Secure Mobility VPN Client
- Cisco AnyConnect VPN Landing Page