# Webex - Network Based Recordings and SSO

## Webex - Network Based Recordings and SSO

While attempting to download and convert .ARF recordings the user might be prompted prompted for Webex account information.

MIT site URL is "mit.webex.com"

From the article https://cisco-support.webex.com/articles/en_US/Troubleshooting/WBX56022

### Sites with Single Sign On (SSO) enabled:

You can enter your site URL and any text into the Account Name and Password text boxes. A new window will be opened to allow SSO authentication. Once authenticated, the plug-in will be downloaded.

### Related

Downloading a network based recording https://cisco-support.webex.com/articles/en_US/Usability_FAQs/WBX28926

Converting a network based recoding https://cisco-support.webex.com/articles/en_US/Usability_FAQs/WBX54330

- Webex Landing Page