

Sophos Central - Viewing Malware-PUA Detections

Q: How can a view malicious software that Sophos Central has detected on my computer?

i Starting July of 2021, IS&T has migrated to a new version of Sophos called **Sophos Central**. MIT users have until the summer of 2022 before the old version will stop receiving updates. This page references the new version of Sophos. You can see documentation for legacy Sophos [here](#) and download the newest version of Sophos [here](#).

Answer

Sophos Central stores a historical list of any malicious software that it has detected on your computer. Open the Sophos Central application and click the Detections tab. You will see a reserve chronological list of past detections. The Sophos Central client automatically clean and resolves any issues.

The screenshot shows the Sophos Central application window. The top navigation bar includes 'SOPHOS', 'Status', 'Events', 'Detections' (highlighted with a dashed box), and 'Settings'. Below the navigation bar, the main content area is divided into two sections. The top section, titled 'No malware or PUAs found', features a green shield icon, the text 'Last scanned: -', and a blue 'Scan' button. The bottom section, titled 'Malware and PUA Event History' and 'Detection History', contains two tables. The 'Malware and PUA Event History' table lists three events: 'Threats cleaned up' on 6/21/2021, 'Threats cleaned up' on 6/21/2021, and 'EICAR-AV-Test cleaned up' on 5/18/2021. The 'Detection History' table lists two categories: 'Malware and PUAs' with 3 detections and 'Malicious Behaviour' with 0 detections. A 'Help | About' link is located at the bottom right of the interface.

Date	Description
6/21/2021	Threats cleaned up
6/21/2021	Threats cleaned up
5/18/2021	EICAR-AV-Test cleaned up

Category	Detections
Malware and PUAs	3
Malicious Behaviour	0

In the rare event that Sophos Central cannot remediate the infection, you should contact your local IT support person for further investigation when possible.

SOPHOS

StatusEventsDetectionsSettings

Detected: Malware and PUAs
Please contact IT.
[Scan](#)

Malware and PUA Event History

Date	Description
6/21/2021	PsKill detected at C:\Users\cfelle... >
6/21/2021	Threats cleaned up >
5/18/2021	EICAR-AV-Test cleaned up >

Detection History

Category	Detections
Malware and PUAs	3
Malicious Behaviour	0

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Actions to take on your own

There may be occasions where [manual cleanup](#) is required for certain threats. By clicking the Events tab, you can see the file location of a threat. You may need to go to the file location and manually delete the file.

SOPHOS

StatusEventsDetectionsSettings

All Events

All Sources

[Refresh Events](#)

Date	Description
6/21/2021 12:12:52 PM	PsKill detected at C:\Users\cfeller\AppData\Local\Temp\7z008A31443\pskill.exe
6/21/2021 9:13:47 AM	Threats cleaned up v
6/21/2021 9:13:24 AM	PsKill detected at C:\Users\cfeller\AppData\Local\Temp\7z00DB01B3F\pskill.exe
6/21/2021 9:07:41 AM	Threats cleaned up >
5/18/2021 3:10:11 PM	EICAR-AV-Test cleaned up >
5/10/2021 3:31:27 PM	Sophos File Scanner restarted >
2/8/2021 10:52:23 AM	The computer has been restarted >

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