Jamf Pro - Mobile Device iOS Upgrades

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If a device is Supervised in Jamf Pro (DEP enrolled at time of setup) then you can perform iOS upgrades via Jamf Pro. iOS 9 or above is also required. More information on DEP enrollment can be found at the mobile device enrollment page. Once a device is supervised you can push iOS ugprades via a management command.

To run these commands in the JSS:

- Click on **Mobile Devices** at the top.
- Search inventory for the desired device(s).
- Click the **Action** button at the bottom of the screen.
- Click **Send Remote Commands** then **Next**.
    - Select **Update iOS Version**.
    - Choose whether it should automatically install or users should have a choice.

Questions? Contact us at euc-help@mit.edu.



This command should be done with great care. You should test it before running on a production device to ensure it does what you want it to.