

Dell Workaround for Firefox

Q: The links on the Dell website do not work when I use Firefox. How do I get the website to function?

Answer

This is a cross-site scripting error caused by part of the page being coded in http and part in https. To get the site to function, follow the below steps:

1. Enter the *Dell* web page via eCat
2. Click on any of the customize links

The screenshot shows the Dell Premier website interface. At the top, there is a navigation bar with the Dell logo, 'Shop', 'Support', and 'Premier' links, along with a shopping cart icon and a 'Keyword Search' field. Below this, there are links for 'Order Status', 'E-Quotes', and 'Help'. The main content area is titled 'Premier Welcome to Your Improved Premier Online Portal'. It features several sections: 'MIT Configs & Special Offers', 'Other Ways to Shop', 'Software & Peripherals Best Sellers', 'Messages', 'Get Started!', 'Featured Products', 'Dell Premium Lock w/Key', and 'Featured Peripherals'. The 'MIT Configs & Special Offers' section includes a table of recommended products with 'Customize' and 'Add to Cart' links. The 'Dell Premium Lock w/Key' section shows a price of \$29.99 and 'Customize' and 'Add to Cart' links. The 'Featured Peripherals' section shows a 'View All' link.

General MIT Recommended Notebooks		
Latitude E5470	\$1,229.82	Customize Add to Cart
Latitude E7470	\$1,392.38	Customize Add to Cart
Latitude E7270- Fully Customizable	\$1,350.27	Customize Add to Cart
Mobile Precision Workstations 3510	\$1,252.95	Customize Add to Cart

General MIT Recommended Desktops		
OptiPlex 7040 Small Form Factor	\$950.05	Customize Add to Cart

Sloan School Recommended Standard System		
OptiPlex 7040 SFF	\$1,593.21	Customize Add to Cart

MIT Recommended Dell Laser Printers		
Dell Laser Printer Toner		Customize Add to Cart

Special Priced Peripherals		
Dell 19 Monitor - P1917S	\$188.62	Customize Add to Cart

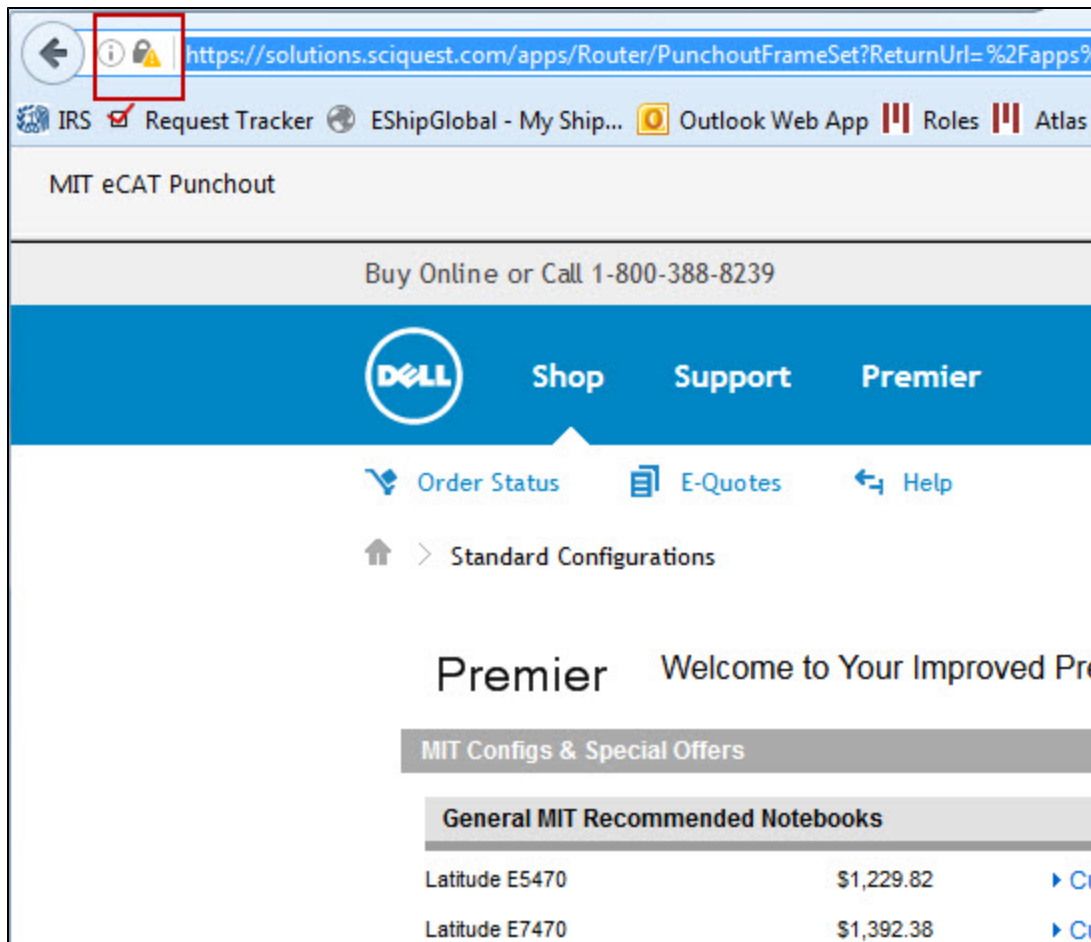
Secure Your Hardware New Dell Lock!		
Dell Premium Lock w/Key	\$29.99	Customize Add to Cart

Monitors		
Dell UltraSharp U2717D 27" Monitor	\$3,023.94	Customize Add to Cart

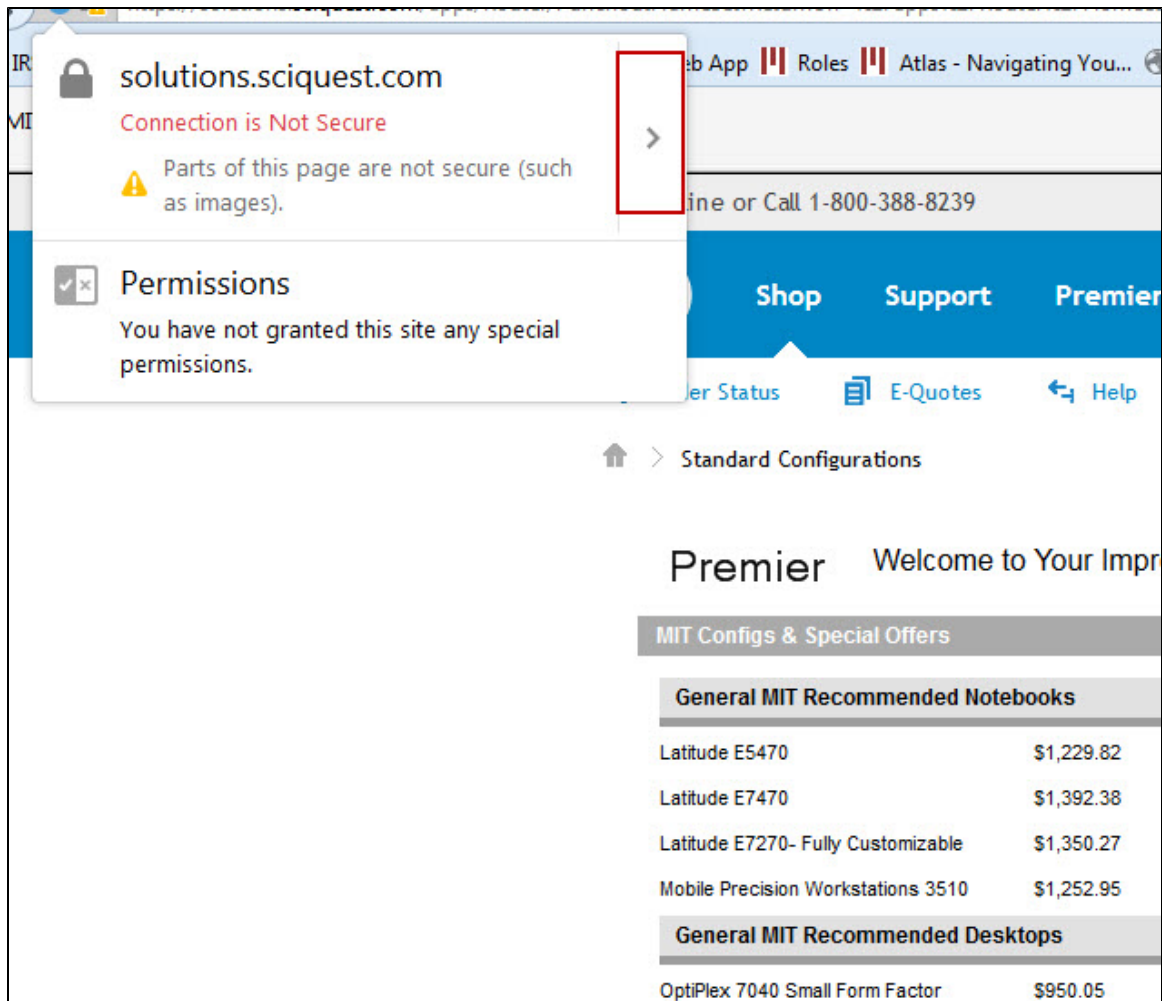
Dell Premium Lock w/Key
Price..... **\$29.99**
[Customize](#)
[Add to Cart](#)

Featured Peripherals [View All](#)

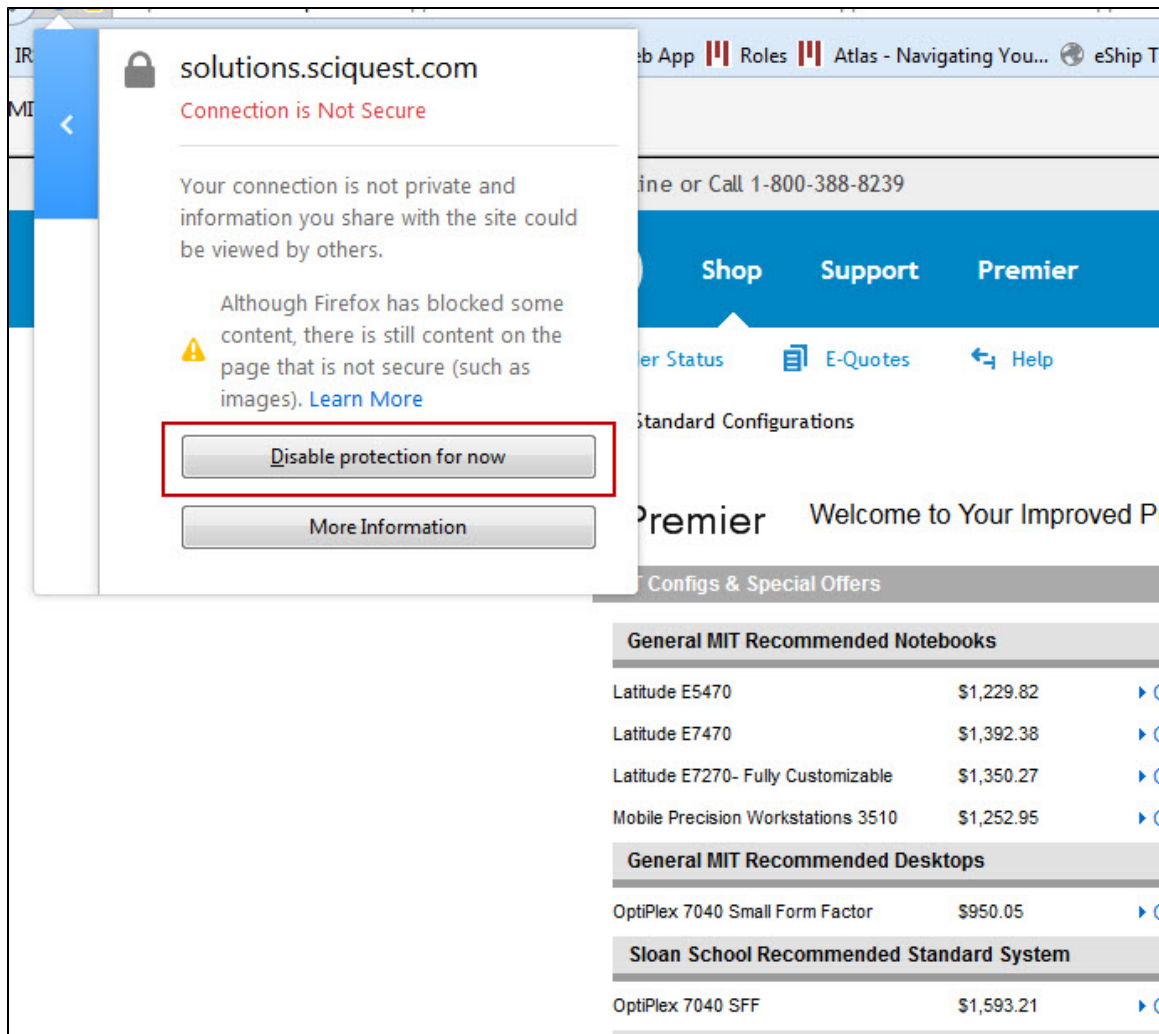
3. Click on the **lock and yellow triangle icon** in the top left corner of the page.



4. Click on the **arrow** to right of the red *Connection is Not Secure* message



5. Click **Disable protection for now**



Once these steps have been completed, the page will reload and all the links should function. Note that this will have to be done again if you close Firefox.