

Find your VOIP MAC and IP address

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Check Your IP Address

1. Press **Menu**.
2. Select **Status**.
3. Select **Network**.
4. Select **TCP/IP Parameters**.

The display will show you several pieces of information. Look at the first item, "IP." If there is no number displayed then your phone has a network problem.

Find Your MAC Address

Each phone (device) has a unique MAC address. This address is needed to use the [SIP Device Management page](#). It may also be requested by IS&T staff to help them identify a particular phone.

To find your address, do one of the following:

1. Look for the twelve-digit serial number over the barcode on the back of your phone.
2. Use the Menu option:
 - a. Press **Menu**.
 - b. Select **Status**.
 - c. Select **Network**.
 - d. Select **Ethernet**.

Result: This display will show you several pieces of information. Look at the first item, MAC.