

I am trying to set up double-sided printing to an Athena printer from a Windows machine, but the Printer properties will not retain the duplex settings.

I am trying to set up double-sided printing to an Athena printer from a Windows machine, but the Printer properties will not retain the duplex settings.

Answer

Try the following:

1. First, be sure the bidirectional option is enabled under the Port settings. If this option is not enabled, the duplex unit option will not be retained.
2. If the problem persists:
 - a. Uninstall the previous driver.
 - b. Go to the HP download site and download the latest drivers available for the printer (HP8150) you are setting up.
Note: You should close all applications and disable virus protection before downloading and installing the drivers. These two factors have been known to corrupt HP printer drivers during installation.
 - c. After installation of the drivers, reboot your machine.