

MIT IPTV Service - XFINITY On Campus

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Availability

This service is only available to MIT Students who reside on campus. Due to Comcast restrictions in the Boston area, residents of Boston FSILGs are not eligible to use XFINITY On Campus.

Overview

XFINITY On Campus™ is a quick and convenient way to watch live TV from your Mac and PC. Through special agreement between MIT and Comcast, we are offering the use of the XFINITY® IPTV application to students on campus in lieu of a traditional cable box or antenna. XFINITY On Campus™ is available to MIT students who are residing on campus and accessing the service from **the MIT Network**

For Full information about the XFINITY On Campus™ service, please visit <https://xfinityoncampus.com/>

How do I access XFINITY On Campus™ on my computer?

Make sure you're on campus and connected to the MIT Ethernet or MIT WIFI (MIT GUEST or VPN does not work).

1. Go to <http://xfinityoncampus.com>
2. From the Login drop down select your university.
3. Authenticate via Touchstone with your MIT username and password.
4. Accept the Terms and Conditions when prompted.
5. Once authenticated you are now in the XFINITY On Campus™ portal, click on the "**Watch Now**" button. This will launch the XFINITY On Campus™ player.
6. From the Login drop down select your university again and click on "**Go**"
7. Begin using the XFINITY On Campus™ player immediately.

Minimum System Requirements

Windows systems:

Processor: Intel Core Duo 1.5GHz or higher
Operating system: Windows 7, Windows 8 (Metro touch interface not supported)
RAM: 512 MB minimum
Video card: 32 MB minimum (128 MB recommended)
Browser: Explorer 10, Safari 7, Firefox 27, or Google Chrome 32... All newer versions of these browsers will also work.
Screen resolution: 800 x 600 minimum (1280 x 1024 recommended)
Internet connection: MITnet or MIT WIFI (not MIT GUEST or VPN)

Macintosh systems:

Processor: Intel Core Duo 1.83GHz or faster processor
Operating system: Mac OS X 10.9 or higher
RAM: 512 MB minimum
Video card: 32 MB minimum (128 MB recommended)
Browser: Safari 7, Firefox 27, or Google Chrome 32... All newer versions of these browsers will also work.
Screen resolution: 800 x 600 minimum (1280 x 1024 recommended)
Internet connection: MITnet or MIT WIFI (not MIT GUEST or VPN)

iOS Support:

The XFINITY® On Campus service works with iPhones, 4th generation or later iPod Touches, and iPads. Note that the AirPlay function is not supported.

Operating system: iOS 7 or higher. Students can download the XTV Mobile app at the following link:

o Apple App Store: <https://itunes.apple.com/us/app/xfinity-tv-for-x1-customers/id731629156?mt=8>

Android support:

The XFINITY On Campus™ service is available for Android smartphones or tablets running version 4.0 and up. Students can download the XTV Mobile app at the following link:

o Google Play: <https://play.google.com/store/apps/details?id=com.xfinity.cloudtvr&hl=en>

Help and Frequently Asked Questions

A full help manual can be found at: <https://xfinityoncampus.com/>

XFINITY On Campus™ FAQ

Escalation information for helpdesk staff

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