

Relaying denied error message

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Problem

- I tried to send mail to someone, but got an error saying:
550 5.7.1 my_email@example.com;... Relaying denied. Proper authentication required.
- I can't send mail to anyone; I get this error for all mail I try to send.

Context

- I have set my SMTP server to **outgoing.mit.edu**.

Solution

- outgoing.mit.edu is strict about who it accepts mail from. It only accepts mail if your email has a **From:** address that is **@mit.edu**
- The solution is to change your email program so that your email messages say they are From your @mit.edu email address.

Note that if you prefer to read mail in a different account, you can have mail for your @mit.edu address forwarded to a different account. See [Email Forwarding Options at MIT](#) for how to set up forwarding that will cause mail sent to your @mit.edu address to be delivered to a different account.