

# Webex - Access Denied

## Q: Webex - Access Denied

- An error message appeared when trying to sign in to [MIT Webex](#)

### ***Access Denied***

*Use of MIT Webex Enterprise is restricted to MIT Faculty, Staff, and Students*

*Please visit <http://mit.webex.com/> to try again.*

## Context

- Webex is a conferencing tool that lets a group of people talk and possibly share video on a computer.
- See: [Webex Landing Page](#)

## Answer

- When you log in, Webex checks the type of your affiliation to MIT.
- Use of MIT Webex Enterprise is restricted to MIT Faculty, Staff, and Students
- [Contact the Service Desk](#) if you need to use Webex for MIT business.

## For IS&T Service Desk Staff

Instructions for adding affiliates to the Webex ACL: [hd:Webex access for voucher, temporary employees and affiliates]