

Trouble linking to Dropbox from Android device

Q: Trouble linking to Dropbox from Android device

- Using the Dropbox app to connect an Android device to your MIT Dropbox for Business account, the Dropbox login page goes to a Touchstone single sign-on page, but it will not leave the Touchstone login page and go back to Dropbox.

Context

- The Touchstone signin page returns a dbx-ss: URL, which should cause the browser to return to the page that it came from, with an authentication token.
- Some Android browsers may not handle this properly, and stay at the Touchstone login page.
 - Chrome (may require multiple login attempts and then work)
 - Silk (Kindle)

Answer

- Use an Android browser which is capable of dealing with single sign-on. These include:
 - Dolphin
 - Firefox
 - Chrome
 - CM Browser
- Clear your default browser, under Settings > Application Manager > find your browser > select "clear defaults"