

How to Register a non-smart Phone for Duo two-factor authentication

How to Register a non-smart Phone for Duo two-factor authentication

On this page:

[Registering landlines and MIT VoIP phones for Duo two-factor authentication](#)
[Register a non-smart mobile phone for Duo two-factor authentication](#)

In order to leverage Duo's two-factor authentication system, you must first register a device with MIT Duo.



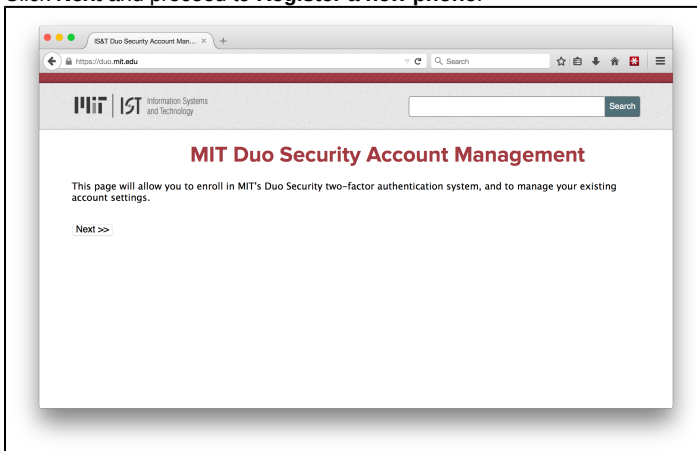
IS&T recommends registering at least two (2) devices.

In case you lose one device, the second device will allow you to login to Duo and make changes to your settings or deactivate the lost device. To register a second device, go to <http://duo.mit.edu>, and select the appropriate type of device from the *Available Options*.

Registering landlines and MIT VoIP phones for Duo two-factor authentication

NOTE: Make sure you are at your phone and able to answer phone calls. You will need your phone to complete this process.

1. Go to <http://duo.mit.edu/>
 - duo.mit.edu requires Touchstone for authentication.
 - Use your MIT kerberos username and password or you MIT certificates to login.
2. Click **Next** and proceed to **Register a new phone**.



3. Choose **Landline** for the type, enter your **phone number** and click **Submit**.

MIT Duo Security Account Management

Please enter the information about your phone below. After clicking "Submit", you will receive a phone call or text message containing a PIN, which you'll be prompted to enter on the next page to confirm your ownership of this device.

Type:

Platform:

Number:

4. Your phone should ring. Answer and wait for the **PIN**. This may take up to 10 or more seconds.
5. Type this **PIN** into the web page as prompted and click **Submit**.

MIT Duo Security Account Management

Please enter the PIN you received below to verify ownership of this phone.

If you have not received a PIN via SMS or a voice call to your device, please [resubmit your request](#) to add a new device.

PIN:

Register a non-smart mobile phone for Duo two-factor authentication

1. Go to <http://duo.mit.edu/>.
 - duo.mit.edu requires Touchstone for authentication.
 - Use your MIT kerberos username and password or you MIT certificates to login.
2. Click **Next** and proceed to **Register a new phone**.

MIT Duo Security Account Management

This page will allow you to enroll in MIT's Duo Security two-factor authentication system, and to manage your existing account settings.

[Next >>](#)

3. # Choose **Mobile** for the type, **non-smartphone** for platform, enter your **phone number** and click **Submit**.

A screenshot of a web browser showing the MIT Duo Security Account Management page for adding a new phone. The page has a red header with the MIT logo and 'IST Information Systems and Technology'. The main heading is 'MIT Duo Security Account Management'. Below it, a paragraph explains that clicking 'Submit' will result in a phone call or text message with a PIN. The form includes dropdown menus for 'Type' (set to 'Mobile') and 'Platform' (set to 'Non-Smartphone'), followed by a text input field for the 'Number'. A 'Submit' button is at the bottom.

MIT Duo Security Account Management

Please enter the information about your phone below. After clicking "Submit", you will receive a phone call or text message containing a PIN, which you'll be prompted to enter on the next page to confirm your ownership of this device.

Type: Mobile
Platform: Non-Smartphone
Number:
Submit

Result: You should receive a text message on your phone with the PIN.

4. Type this **PIN** into the web page as prompted and click **Submit**.

A screenshot of the MIT Duo Security Account Management page for verifying ownership. The page has the same red header as the previous one. The main heading is 'MIT Duo Security Account Management'. Below it, a paragraph asks the user to enter the PIN received. Another paragraph provides instructions for users who haven't received a PIN, with a link to 'resubmit your request'. The form consists of a text input field for the 'PIN' and a 'Submit' button.

MIT Duo Security Account Management

Please enter the PIN you received below to verify ownership of this phone.

If you have not received a PIN via SMS or a voice call to your device, please [resubmit your request](#) to add a new device.

PIN:
Submit