

# When I swipe my card, Pharos says "Logon ID may not be blank" or "Logon invalid"

**Q: When I swipe my card, Pharos says "Logon ID may not be blank" or "Logon invalid"**

## **Answer**

If you receive an error that says "Logon ID may not be blank" when you swipe your card at a Pharos panel for a Pharos printer, that indicates that the magnetic stripe on your card is unreadable or that you have a very old (pre-2003) MIT ID card. In either case, you can get one at the self-service kiosk in building E17. See: [MIT ID Card](#)

## **See Also**

- [Pharos Printing Landing Page](#)