What should I do if my scheduled or manual backup stops with a "Disabled server" error message?

Q: What should I do if my scheduled or manual backup stops with a "Disabled server" error message?

Answer

1. Check the Administrative Services section of Services Status: 3-DOWN to find out when the backup server is expected to be online again.

   TSM Backup servers are:
   Backup-i
   Backup-L
   OC11-bk-ent-1

2. If you would like your backup to complete before the day/time of your next scheduled backup, run a manual backup when the server is online again.