MITSIS - cannot see menus or applications

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Question(s)

I have opened MITSIS but I cannot see my menus or applications.

Solution

This occurs because the MITSIS forms username is not set up correctly in MITSIS. All users need to be setup in the form GTAGPVMS. SFS users who work for Student Accounts will need to be setup in TGAUPRF.

Action:

Send an email to ss-support@mit.edu with the user's name and Kerberos ID. Once it is setup, the user will have to log out and log back in again.