Instructions for Pension Calculator, invalid login attempt error message

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Question

I am trying to access the Pension Calculator, and getting an error message:

> *invalid login attempt*

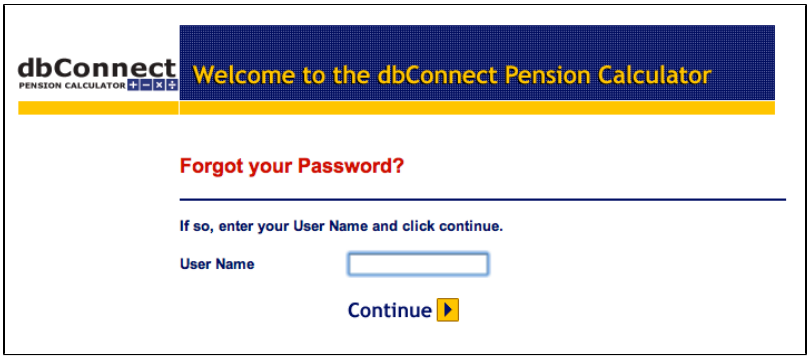
Answer

These instructions are copied from: http://hrweb.mit.edu/benefits/retirement/pension-calculator

Please note: MIT's online Pension Calculator works best when using Internet Explorer, Mozilla or Firefox. Safari is not a compatible browser with this site. If you receive an error message, close and re-open your browser before logging in again. Pension Calculator is intended for estimate purposes only.

Login Instructions

1. Enter your MIT ID number: The 9 digit number printed on your MIT ID card.
2. Enter your password:
    - **First-Time Users:** Your 8 digit temporary password is the following:
      the last 4 digits of your Social Security Number followed by the 4 digits of your year of birth.
    - **Unsure of your Password:** Click Forgot Password, and you will be assigned a temporary password after being asked your security question. **Note**: You'll be prompted for "User Name". Enter 9-digit MIT ID number.



Establishing a New Password

If you used a temporary password, you must establish a new password. The password must be 6 to 10 alphanumeric characters with at least 2 numbers. This new password cannot be 50% or more similar to any previous password you have established. You will be asked to re-enter your password.

For questions about the Pension benefit, contact your Benefits Office:

On Campus Email: retirement@mit.edu
At Lincoln Laboratory Email: benefits@ll.mit.edu