# Instructions for Pension Calculator, invalid login attempt error message

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# Question

I am trying to access the Pension Calculator, and getting an error message:

invalid login attempt

#### Answer

These instructions are copied from: http://hrweb.mit.edu/benefits/retirement/pension-calculator

Please note: MIT's online Pension Calculator works best when using Internet Explorer, Mozilla or Firefox. Safari is not a compatible browser with this site. If you receive an error message, close and re-open your browser before logging in again. Pension Calculator is intended for estimate purposes only.

## **Login Instructions**

Ш.	Welcome to the Retirement Planner	kmark		
	Enter your Your MIT ID and Your Password, then click Proceed.			
	Your MIT ID Your Password Forgot my password Note: Passwords are case sensitive			
	For the security of your private information, click on "log out" when you finish accessing this site.			
Proceed <b>&gt;</b>				
If you are an authorized user of this site and need assistance, please email benefits@mit.edu. If you have reached this site in error, please close your open browser window to exit.				
	t 800 by 600 resolution (or greater) and with Internet Explorer 5.5 or Netscape 6.20 (or browsers may work provided they support Cascading Style Sheets.)	more		

- 1. Enter your MIT ID number: The 9 digit number printed on your MIT ID card.
- 2. Enter your password:
  - First-Time Users: Your 8 digit temporary password is the following:
  - the last 4 digits of your Social Security Number followed by the 4 digits of your year of birth.
  - Unsure of your Password: Click Forgot Password, and you will be assigned a temporary password after being asked your security question. Note: You'll be prompted for "User Name". Enter 9-digit MIT ID number.

t Welcome to	the dbConnect Pension Calculator	
Forgot your Password?		
If so, enter your User Name and click continue.		
User Name		
	Continue 🕨	

### **Establishing a New Password**

If you used a temporary password, you must establish a new password. The password must be 6 to 10 alphanumeric characters with at least 2 numbers. This new password cannot be 50% or more similar to any previous password you have established. You will be asked to re-enter your password.

# For questions about the Pension benefit, contact your Benefits Office:

On Campus Email: retirement@mit.edu At Lincoln Laboratory Email: benefits@ll.mit.edu