OWA Defaults to Light Version Layout

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Q: When I log in to OWA, the default layout is the Light version. I am unable to change this, even after unchecking the box to "Use the light version of Outlook Web App" at the logon screen. How can I switch to the Full version of OWA?

Answer A:

The default setting to use OWA Light can be influenced by the setting to **"Use the blind and low vision experience"**.

To make sure this option is unchecked, log in to OWA Light and click on the **Options** icon at the top-right of the OWA page, then select the category **Accessibility**. Verify that the checkbox for **"Use the blind and low vision experience"** is unchecked.

If this box is checked, uncheck it and click **Save** at the top of the page.
Then click **Sign Out** at the top-right of the OWA page.
Now when you log back in, you should be able to use the Full version.

Answer B:

Enable Compatibility View in Internet Explorer 11

In Internet Explorer 11, press F10 to display the menu bar.
Click Tools, and then click Compatibility View settings.
Add the Outlook Web Access site to the list of sites to be displayed in Compatibility View.