Password Resets for Lincoln Laboratory Employees

Password Resets for Lincoln Laboratory Employees

Lincoln Laboratory staff can reset their own Kerberos password in two ways

Use a campus certificate to reset

If you have an MIT "campus" personal certificate installed, you can use it to reset your password here: https://ca.mit.edu/ca/cpw_cert

If you don't already have a certificate installed and are on the LL intranet, you can follow [these instructions] to install one. Once you have a certificate installed, you can use it to reset your Kerberos password by visiting https://ca.mit.edu/ca/cpw_cert

Use Duo push

If you have MIT Duo configured to push notifications to your mobile device, you can use that functionality to reset your Kerberos password by going here: https://ca.mit.edu/ca/cpw_duo_push

If there are problems with resetting the password, you can contact the Lincoln Laboratory Technology Group at 781-981-4357 or help@ll.mit.edu, or you can contact IS&T's User Accounts office.

IS&T staff should refer to this KB article for guidance pertaining to assisting with proxy password resets originating from the LL Workforce Service Center or the LL support desk.

LL Remote Workers

If you are working at home due self isolation because of the Covid-19 outbreak, you are welcome to follow the steps found in the "Contact the Service Desk from Off Campus" section of the Knowledge Base I forgot my password, can I have it reset?

If you request a password reset in this way, please do not provide your Lincoln Laboratory ID Card when sending a photo. Instead use a personal ID such as your MIT ID card, passport, or driver's license. This method should only be used off of Lincoln Laboratory's campus. If you are on the Lincoln Laboratory campus, please contact the LL Help Desk instead if you need assistance resetting your password.

Related links

- Remote Domain Computers and Password Changes
- Strong Passwords

Troubleshooting

- What to do if a browser or App is prompting for a password after updating my certificate?