# Citrix Workspace for Macintosh Installation and First Launch

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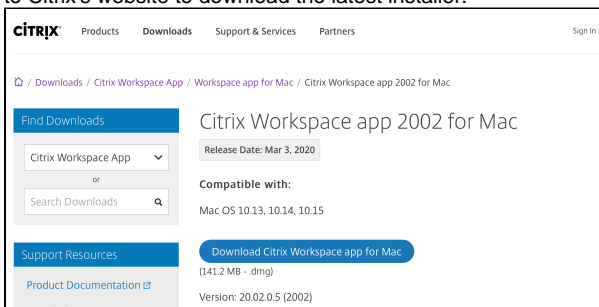
On this page:
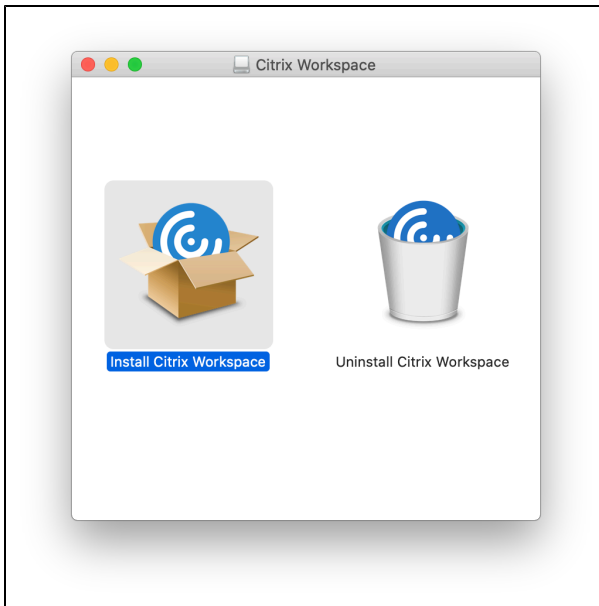
> ⚠️ **You may need to change your Kerberos password**
> To use Citrix, your Kerberos password cannot be more than three years old. If your password exceeds this age limit, you need to change your Kerberos password

## Install Citrix Workspace Client for Mac

1. Download the Citrix Workspace client for Mac, available from the Citrix Workspace web site and click **Download**. Note: this will take you to Citrix's website to download the latest installer.



2. If prompted, choose to **Save** the installer. Depending on your browser settings, the file may download without showing you this dialog box.
3. On a Mac computer, the .dmg file appears in the Mac Downloads folder. Click the folder and then select the CitrixWorkspaceApp.dmg file. When prompted, open **Install Citrix Workspace**.
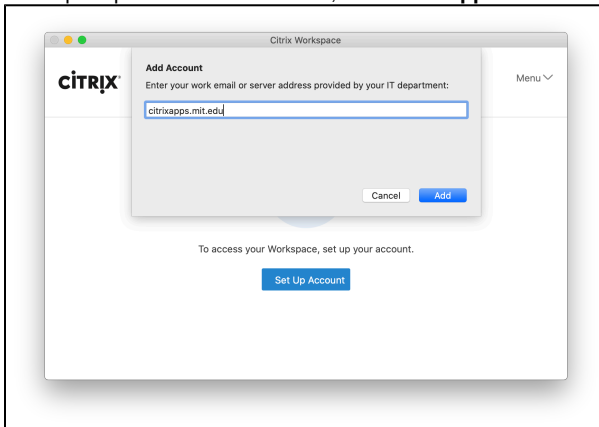
4. Click Continue and follow the instructions provided by the Citrix Workspace Installer.
5. Once installed, continue with **Using Citrix to access applications from your Mac**.
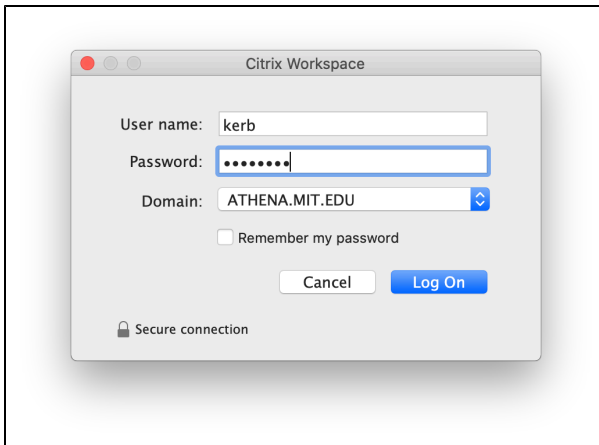
# Using Citrix to access applications from your Mac

## Primary method: using Citrix Workspace directly

1. Launch Citrix Workspace from your /Applications folder.
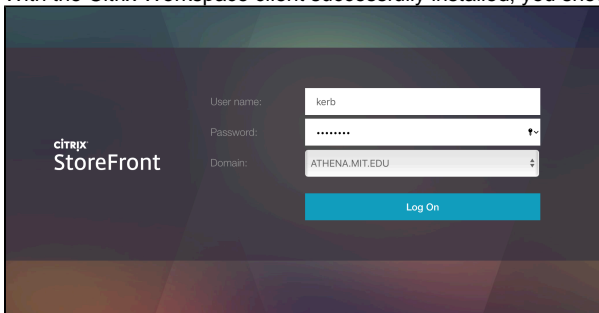2. When prompted to add an account, enter **citrixapps.mit.edu**.



3. When prompted to authenticate, enter your Kerberos username (the portion of your MIT email address before the @mit.edu) and password.

## Secondary method: logging in via the web

1. Navigate in your web browser to https://citrixapps.mit.edu.
   With the Citrix Workspace client successfully installed, you should see the Citrix StoreFront logon prompt.



2. Enter your Kerberos username (portion of your MIT email address before the @mit.edu).
3. Enter your Kerberos password (password used to check your MIT email).
   *Result:* Applications available from the MIT Citrix servers are displayed.
4. Click the icon for your selected application.

## Note for off-campus users

To access applications via Citrix from off-campus locations or from a private subnet, you will need to connect to the MIT VPN (Virtual Private Network) before connecting to Citrix.

See: VPN at MIT

## Related Links

- Getting Started with Citrix
- Citrix Workspace Client for Mac
- Open or save files in Citrix Workspace
- Data and Reporting Services - Using BrioQuery via Citrix Receiver on Mac OS X
- Citrix Workspace for Windows Installation and First Launch
- Troubleshooting Common Citrix Application Launch Issues

## Prefab Email for use by BH team

- IS&T has upgraded its Citrix servers. The new servers are available at https://citrixapps.mit.edu, and the updated Citrix Workspace is needed.
- Instructions for installing the Citrix Workspace client, and access BrioQuery via https://citrixapps.mit.edu are available at: http://kb.mit.edu/confluence/x/WoBRC
- Please note that the new servers do not allow for stored launch.ica files. You'll need to access the applications by navigating to https://citrixapps.mit.edu.
- Off campus users will need to first connect to the MIT VPN. More information about the MIT VPN is available at:http://ist.mit.edu/vpn

## See Also

- Citrix Landing Page

## Have Questions or Still Need Help?

- Contact the IS&T Service Desk