Popular IS&T Resources and Landing Pages

Popular IS&T Resources and Landing Pages

On this page:

Our Organization
Services
Service Center Loaner Program

Our Organization

IS&T provides information technology (IT) systems and services that support MIT's education, research, and administrative programs. While working to modernize these systems, IS&T is also collaborating with faculty, staff, and students on innovative IT services to meet the diverse needs of the MIT community.

The focus is now on "platform-based" models designed to create and connect ecosystems of diverse participants as producers and consumers of services. Our goal is to leverage application programming interfaces (APIs) to help faculty create new systems for teaching and research; students to securely create new applications; and staff to feel better supported while also being able to develop applications that address specific needs.

The department's new operating model, based on agile, iterative experimentation, is central to enabling these IT innovations and improved administrative systems. To find out more about IS&T's transformation and current proof-of-concept projects, visit the Future of IT@MIT website.

Here is our Organizational Chart

Services

These are the landing pages for our services. They explain details about the services and contain links to relevant troubleshooting processes, frequently asked questions and other related kb articles.

Service	Landing page(s)	Department	Short Description	Keywords
Accounts	Kerberos Account Password Reset	Central Service	Kerberos is an authentication system used to prove your identity to servers and systems. Includes account activation, deactivation, sponsored accounts, and password changes.	kerberos, accounts, access, collaboration, passwords
Atlas	Atlas Landing Page	Central Service	MIT administrative and business application portal.	administrative, admin systems, portal, SAP, purchasing
Certificates	Certificates Landing Page	Central Service	MIT certificate authority and personal certificates for authentication to MIT services.	certificates, authentication, accounts, personal, collaboration, touchstone
Citrix	Citrix Landing Page	Central Service	Allows users to run applications in a Windows based environment. Mostly used to allow users to run Windows-only software.	citrix, receiver, windows-only applications
Coeus	Kuali Coeus Landing Page	Central Service	System for use by MIT Office of Sponsored Programs and the community for proposals and awards.	conflict of interest, sponsored proposals, sponsored awards, Kuali
Cognos	Cognos Landing Page	Central Service	Reporting tool for querying the database in a web application.	data warehouse query, BrioQuery

CrashPlan/Code42	CrashPlan (Formerly Code42) Landing Page	Central Service	An enterprise backup system.	online backup, cloud backup
Dropbox	Dropbox Landing Page	Central Service	With the Dropbox client, you can access your cloud data as though it was a folder on your local disk	cloud storage capacity, document sharing
Drupal Cloud	Drupal Cloud Landing Page	Central Service	Website hosting service.	website hosting, cloud site
Duo Authentication	Duo Authentication Landing Page	Central Service	Two-factor authentication including Yubikeys and the Duo Mobile App.	authentication, accounts, duo, push, yubikey, token
Email Lists	Email Lists Landing Page	Central Service	Moira and Mailman for administering and sending to mailing lists.	mailing list, moira, mailman, email list
Microsoft 365	Microsoft 365 (Formerly O365) Landing Page	Central Service	MIT's enterprise email and calendaring is Microsoft 365.	email setup, office, outlook, exchange, calendaring, mail, bounce
GitHub	GitHub Landing Page	Central Service	An MIT site running GitHub Enterprise, a hosted version of GitHub software. Allows people to upload and share programming code with others.	code, program, programming
LastPass	LastPass Landing Page	Central Service	Will provide the MIT community with use of their premium password service and convenient access to data via Windows, MacOS, Linux and mobile native clients as well as via any web browser.	password manager, store password
LinkedIn Learning	LinkedIn Learning (formerly Lynda.com) Landing Page	Central Service	Web-based training licensed by MIT	training, web
Microsoft Campus Agreement (MSCA)	Microsoft Product and Campus Agreement Landing Page [archive:Office 2016 Landing Page]	Central Service	MIT's Microsoft software licensing agreement that provides students, faculty and staff with the Windows Operating System and Office software and updates.	ms, microsoft, word, office, powerpoint, license, activation, msca, key, license
MITSIS/WEBSIS	MITSIS and WEBSIS Landing Page	Central Service	Student Information Systems	academic systems, student records, registration, financial services
MIT Wikis	Wikis Landing Page	Central Service	a confluence based wiki service	confluence, wiki
Network	MIT Network Landing Page	Central Service	Getting connected and using MIT's network infrastructure	network, outage, drop, wired, wireless, deactivation
Pcard/ProCard	ProCard Landing Page	Central Service	MIT Credit Card or VIP card for departmental and sponsored research purposes.	SAP, pcard, procard, receipt, credit card, atlas
Pharos Printing	Pharos Printing Landing Page	Central Service	Printing for the MIT community using Pharos and networked printers.	print, pharos, network printer
Qualtrics	Qualtrics Landing Page	Central Service	Enterprise survey service.	survey, data collection

Quickbase	Quick Base Landing Page	Central Service	Cloud-based platform for building customizable database applications and web forms.	web forms, cloud
SAPgui	SAPgui Landing Page	Central Service	SAP is the system of record for MIT financial and HR data, more commonly accessed via Atlas, more complex functions require SAPgui for running reports and viewing invoices and other scanned documents.	atlas, financial data, HR data, reports
Software Distribution	Distributed Software Landing Page	Central Service	MIT Licensed Software Distribution.	MIT software, licensed software, software
Stellar and Lmod (Learning Modules)	Stellar and LMOD Landing Page	Central Service	Course websites, work submissions, gradebook, and course material storage system. Specific recon materials for Gradebook can be found in the Stellar recon page.	module, course, gradebook, website, class, recitation, section, stellar
Tableau	Tableau Landing Page	Central Service	Interactive data visualization and business intelligence software.	visualizing data, secure data
TIP	TIP Landing Page	Central Service	Textbook Information Provisioning.	TIP, textbooks, provisioning
TSM	[istdraft:TSM Backup Recon]	Central Service	Tivoli Storage Manager, an enterprise backup system.	backup, tivoli
VoIP	Telephony Landing Page	Central Service	Voice Over Internet Protocol, MIT's primary phone service with voicemail to email integration, built in conference calling and web access to your account.	VOIP, MITvoip, voicemail, unity, telephony
VPN (Virtual Private Network)	Prisma Access VPN Landing Page	Central Service	Virtual private network to create a secure connection to MITnet.	VPN
Walk-in Service Center (IS&T/Atlas Service Center)	[archive:IS&T Service Center Landing Page]	Central Service	Walk-in service center providing hardware and software support to the MIT community.	walk-ins, hardware, software
WebEx	Webex Landing Page	Central Service	Audio and video conferencing service including screen sharing.	web, conference, teleconference

Service Center Loaner Program

IS&T has a program for loaning laptops to clients who are without a computer while theirs is being repaired by the IS&T Service Center. If a customer's issue requires service center repair, please reference the Service Center Loaner Program.