

# How to reset password for mysloan account

## Q: How to reset password for mysloan account

I have an account at <http://mysloan.mit.edu>. I don't remember my password. How can I reset it?

## Answer

If your account is in order, reset your password here: <http://mitsloan.mit.edu/sloanaccount>

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Here is content from the password change page as of 02/16/2015

### MIT Sloan Account Password Change

Your MIT Sloan Account is used to secure MIT Sloan IT services, and as such we recommend that you select a complex password. We recommend that you use the following guidelines when selecting a password:

- The password should be longer than 6 characters.
- It should use a mix of character classes, including capital letters, lower case letters, numbers, symbols, and punctuation marks.
- It should not be a commonly used word, or a word easily guessed by someone who has some information about you.

### Change your password using your MIT Certificate

Faculty and Staff members who have MIT Certificates in your browser may change your MIT Sloan Account password here. The change will take effect within 10 seconds.

### Lost password reset

If you have forgotten your password, and do not have MIT certificates installed in your browser, you can use this tool to set a new password.

If you have attempted these methods and continue to be unable to set your password, you can contact the STS Help Desk at x3-2000, or via email at [STSHelp@sloan.mit.edu](mailto:STSHelp@sloan.mit.edu).

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Sloan Technology Services (STS)  
617-253-2000  
[stshelp@sloan.mit.edu](mailto:stshelp@sloan.mit.edu) (creates ticket)  
E60-100, M-F, 8:00 am - 5:00 pm  
<https://mysloan.mit.edu/offices/sts/Pages/STS.aspx>